

Larry Englerth, Executive Director
Tel/Fax (605) 339-0529 Email exedir@sdonecall.com
1012 N Sycamore Avenue
Sioux Falls, SD 57110

South Dakota One Call

Fax

To: Jim Mann

From: Larry Englerth

Fax: 605-355-4036

Pages: 3 including cover

Phone:

Date: 12/11/2003

Re: Complaint Response

CC:

Urgent **For Review** **Please Comment** **Please Reply** **Please Recycle**

Jim: Per your comment that you had not received the response to the complaint: Enclosed are copies of the response to your complaint.

Sir.

When work was started on 10- -02 I had a one call made + a ticket #. We hit the line that was not marked for whatever ~~reason~~ reason. I called to get the line repaired the repair man came out + laid a line on top of the ground. They said since it was winter time they would fix it in the spring + call us to finish the rest. They said they would bury it 3' so there would be no trouble. Doyte called me on my cell # + said we could finish. So I told Bob to finish + put black diton.

The reason I didn't do a one call was they told me the line was all buried 3' + ~~was~~ put down beside the old line since we were just level the site + they knew I thought it was 3'.

On the matter of the line at Pounce I went + bought a permit to tear down house + Norm Weaver said they contact all the utilities after I get permit to disconnect.

Gene Green