



Larry Englerth  
Executive Director

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July 10, 2006

Bruce Mack  
11510 362<sup>nd</sup> Ave  
Leola, SD 57456

Re: One Call Complaint filed against Valley Telecommunications and response to  
Complaint OC06-003

Dear Mr. Mack,

I would like to confirm the message you left last Friday regarding the status of your pending complaint against Valley Telecommunications of Herreid, SD and your response to Complaint OC06-003 filed against you by Valley Telecommunications:

1. The pending complaint against Valley Telecommunications should be withdrawn since the original complaint has not been modified to specifically reference the statutory requirement under which you are filing the complaint. The reason for this cancellation is that on the complaint form Section VI. Probable Violation, the first item of information states: "Specific Statute(s) or Rule(s) that was violated" to which you entered "still waiting for Attorney's Case Study Legal evaluation of specific statutes".
2. Your response to Complaint OC06-003 should be modified to include the voice recordings of your conversation with the Customer Service Representative at the South Dakota One Call Center operated by One Call Systems, Inc. A copy of this tape has been mailed to you and a copy has been mailed directly to the Board for use by the Enforcement Committee in determining if probable cause exists that a violation of SDCL 49-7A-5 occurred as was alleged in the Complaint.

This correspondence will serve to confirm that the previously stated action has been taken by the South Dakota One Call Board of Directors based on your message.

If you have additional questions on the previously stated items, please contact me at 605-339-0529.

Sincerely,

Larry L. Englerth  
Executive Director