



Larry Englerth
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TO: HEIL ELECTRIC

FROM: SOUTH DAKOTA ONE CALL NOTIFICATION BOARD

DATE: June 3, 2006

RE: NOTICE OF COMPLAINT; DEADLINE FOR ANSWER;

In the Matter of the Complaint OC06-004 filed by Northern Natural Gas against Heil Electric, regarding a failure to provide proper interval for notification of proposed excavation as required by SDCL 49-7A-5 and failure to allow the proper marking interval as required by SDCL 49-7A-8.

You are hereby notified that the enclosed complaint as referenced above has been filed with the South Dakota One Call Notification Board against Heil Electric. Pursuant to SDCL 49-7A-23 & SDCL 49-7A-24 you are required to answer this complaint in writing, no later than the close of business on June 27, 2006, by filing the original and two copies of the answer at the address listed below and by serving a copy on the complainant.

South Dakota One Call Notification Board
1012 N. Sycamore Avenue
Sioux Falls, SD 57110-5747

Your answer should be as thorough and detailed as possible and should include any documentation that supports your position e.g. witness statements, pictures, etc. We would encourage you to specifically address the alleged violation of SDCL 49-7A-5 & SDCL 49-7A-8 referenced in the complaint:

Failure to provide proper advance notification to the South Dakota One Call Notification Center prior to commencing excavation at 40253 US Hwy 14 near Huron, SD. Ticket notification 061450307 had a legal start time of May 30, 2006 at 11:08 CDT and excavation commenced prior to the legal start time.

Pursuant to SDCL 49-7A-22 a panel of Board members will make a determination of probable cause based on the complaint and associated response. If probable cause is determined, the panel may recommend

penalties under SDCL 49-7A-18 or SDCL 49-7A-19. If any financial penalties are assessed in response to Complaint OC06-004, the amount will be based on the factors noted in SDCL 49-7A-26 which are as follows:

1. The amount of damage
2. The degree of threat to the public safety, and
3. The public inconvenience caused;
4. The respondent's plans and procedures to insure future compliance with statute and rules;
5. Any history of previous violations;
6. Other matters as justice requires.

You may address any of these items in your response if you believe it would be of value to the Enforcement Panel when they consider this complaint.

Pursuant to SDCL 15-6-55, failure to answer this Complaint could result in a default judgment being issued against you. Appropriate liens and other legal collection actions could result. You are strongly urged to reply to this Notice in the time frame described above and to obtain the advice of counsel should you have any legal questions.

A copy of the Insert to the Operations Manual for Facility Operators and Excavators is enclosed. The South Dakota One Call Statute and Administrative Rules are reprinted in this insert with the penalty section starting at the bottom of page 29. We would encourage you to review this material prior to completing your response.

Procedural questions may be directed to Larry Englerth, Executive Director to the South Dakota One Call Notification Board, at 605-339-0529 or by email to exedir@sdonecall.com. I would request that you do not contact any members of the South Dakota One Call Notification Board to discuss this complaint. Since they may be involved in the Enforcement Panel review and/or a Chapter 1-26 hearing to resolve of the complaint, they have been advised by legal counsel to not discuss any pending complaint before the Board.

Enclosure: Operations Manual, copy of complaint

cc: Mike Garry, Northern Natural Gas (via email)