

**ONE CALL COMPLAINT FORM**  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, Sd 57501-5070

**COMPLAINT**

**Allegation of Probable Violation(s) of South Dakota One Call Laws**

Received On August 19, 2009 4:55 pm

**I. ACTION REQUESTED BY:**

**COMPLAINT FILED BY:** Company

**PERSON FILING COMPLAINT:** Ginny Beck

**COMPANY:** Crooks Municipal Utilities

**ADDRESS:** p o box 785 Crooks, SD 57020

**PHONE NUMBER:** (605) 543-5238

**EMAIL:** ginnybeck@juno.com

**DATE:** August 19, 2009

**ii. ACTION REQUESTED AGAINST:**

**NAME OF EXCAVATOR/FACILITY OPERATOR:** Hagen Grading

**PHONE NUMBER:** (605) 332-7325

**ADDRESS:** 201 N. Harlem Ave, Sioux Falls SD 57104

**WAS A LOCATED REQUESTED FROM SD ONE CALL?** Yes

**LOCATE TICKET#:** 09230046

**START DATE ON TICKET:** August 20, 2009

**DID EXCAVATOR WAIT UNTIL THE START DATE/TIME ON THE TICKET BEFORE COMMENCING EXCAVATION?** No

**WERE BURIED FACILITIES EXPOSED BY HAND OR NON-INVASIVE EQUIPMENT PRIOR TO EXCAVATION?** No

**III. FACILITY INVOLVED (IF ANY)**

**TYPE OF FACILITY INVOLVED:** natural gas

**OPERATOR OF FACILITY:** Crooks Municipal Utilities

**OPERATOR ADDRESS:** p o box 785 Crooks SD 57020

**PHONE NUMBER:** (605) 543-5238

**DEPTH OF COVER:** 3 feet

**PRESSURE:** 58 psi

**VOLTAGE:**

**NUMBER OF CABLE REPAIRS:**

IV. MARKING

**WERE FACILITIES MARKED?** No

**WAS THE MARKING COMPLETE PRIOR TO THE START TIME ON THE TICKET?** Yes

**DID EXCAVATOR PRE-MARK WITH WHITE PAINT?** N/A

**WAS THE FACILITY ACCURATELY MARKED (WITHIN 18 INCHES)?** N/A

**DID EXCAVATOR USE REASONABLE CARE TO MAINTAIN LOCATE MARKS FOR LIFE OF PROJECT?** No

**HAVE YOU DISCUSSED THE PREVIOUS STATEMENTS WITH THE OTHER PARTY?** No

**IS THERE AGREEMENT?** No

**IF NO, PLEASE EXPLAIN:**

V. DAMAGE (IF ANY)

**FATALITIES:**

**INJURIES:**

**LENGTH OF HOSPITALIZATION:**

**ESTIMATED PROPERTY DAMAGE:**

**NUMBER OF CUSTOMERS AFFECTED:**

**DAMAGED IN:**

**PHOTOS OF THE DAMAGED FACILITY:** No

**ADDITIONAL INFORMATION:**

VI. PROBABLE VIOLATION

**SPECIFIC STATUE(S) OR RULE(S) THAT WAS VIOLATED:** 49-7a

**ADDRESS/LOCATION OF PROBABLE VIOLATION:** 500 Andrew Drive Crooks, SD 57020

**DATE/TIME OF PROBABLE VIOLATION:** August 18, 2009 12:00 pm

**HAVE YOU DISCUSSED THE PROBABLE VIOLATION WITH THE PARTY THE ACTION IS FILED AGAINST?** False

**IF YES, NAME THE PARTY WITH WHOM YOU DISCUSSED THE PROBABLE VIOLATION:**

**DESCRIPTION OF PROBABLE VIOLATION:** I arrived to locate gas as at the address indicated on the ticket. I did so around noon on 8/19/09. Upon arrival I noticed excavation was completed for the basement for a new home. although the start date for the ticket was 8/20/09. I saw no other utility locate flags. One locater was arriving as I was leaving.