GRANGAARD CONSTRUCTION INC.
800 60TH ST SW
Watertown, SD 57201
Phone 605-886-0559 Fax 605-886-4797

RECEIVED
JAN 25 2010
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

SD One Call Notification Board
Re: Response to complaint of excavating w/o a ticket on north side of Big Sioux Bridge on 20th Ave S on Dec. 4, 2009 and Willow Creek Bridge on 20th Ave S on Dec. 8, 2009
January 22, 2010

Dear Notification Board,

Grangaard Construction acknowledges that we were in error on the events in question. Grangaard Construction did not do any damage to any utility at either site on these two violations. We apologize for failing to comply with the SD One Call standards. We assumed that we could dig under another company's one call ticket. We have now become educated to this being in error and have issued instructions to all Grangaard Construction employees that under no circumstance will we dig in the future without first obtaining a one call ticket and we will ensure that we stay current on all future digging projects. We apologize for the inconvenience that our violations have caused to Watertown Municipal Utilities and will be sure it does not happen again.

Sincerely,

Yancey Grangaard
President - GCI