

**ONE CALL COMPLAINT FORM**  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, Sd 57501-5070

**COMPLAINT**

**Allegation of Probable Violation(s) of South Dakota One Call Laws**

Received On December 11, 2009 4:11 pm

**I. ACTION REQUESTED BY:**

**COMPLAINT FILED BY:** Company  
**PERSON FILING COMPLAINT:** Steve Lehner  
**COMPANY:** Watertown Municipal Utilities  
**ADDRESS:** 901 4th Avenue SW, Watertown SD 57201  
**PHONE NUMBER:** (605) 882-6233  
**EMAIL:** slehner@watertownmu.com  
**DATE:** December 11, 2009

**II. ACTION REQUESTED AGAINST:**

**NAME OF EXCAVATOR/FACILITY OPERATOR:** Grangaard Construction Inc.  
**PHONE NUMBER:** (605) 886-0559  
**ADDRESS:** 1712 Seventh Avenue NE, Watertown SD 57201  
**WAS A LOCATED REQUESTED FROM SD ONE CALL?** No  
**LOCATE TICKET#:**  
**START DATE ON TICKET:**  
**DID EXCAVATOR WAIT UNTIL THE START DATE/TIME ON THE TICKET BEFORE COMMENCING EXCAVATION?** No  
**WERE BURIED FACILITIES EXPOSED BY HAND OR NON-INVASIVE EQUIPMENT PRIOR TO EXCAVATION?** No

**III. FACILITY INVOLVED (IF ANY)**

**TYPE OF FACILITY INVOLVED:** 4" High Pressure Gas Main  
**OPERATOR OF FACILITY:** Watertown Municipal Utilities  
**OPERATOR ADDRESS:** 901 Fourth Avenue SW, Watertown SD 57201  
**PHONE NUMBER:** (605) 882-6233  
**DEPTH OF COVER:** 36 inches minimum  
**PRESSURE:** 60 psi  
**VOLTAGE:**  
**NUMBER OF CABLE REPAIRS:**

IV. MARKING

**WERE FACILITIES MARKED?** No

**WAS THE MARKING COMPLETE PRIOR TO THE START TIME ON THE TICKET?** N/A

**DID EXCAVATOR PRE-MARK WITH WHITE PAINT?** No

**WAS THE FACILITY ACCURATELY MARKED (WITHIN 18 INCHES)?** N/A

**DID EXCAVATOR USE REASONABLE CARE TO MAINTAIN LOCATE MARKS FOR LIFE OF PROJECT?** N/A

**HAVE YOU DISCUSSED THE PREVIOUS STATEMENTS WITH THE OTHER PARTY?** Yes

**IS THERE AGREEMENT?** Yes

**IF NO, PLEASE EXPLAIN:**

V. DAMAGE (IF ANY)

**FATALITIES:**

**INJURIES:**

**LENGTH OF HOSPITALIZATION:** none

**ESTIMATED PROPERTY DAMAGE:** \$12,000.00

**NUMBER OF CUSTOMERS AFFECTED:** 0

**DAMAGED IN:** Public

**PHOTOS OF THE DAMAGED FACILITY:** Yes

**ADDITIONAL INFORMATION:** 4" high pressure gas main was scraped during excavation activities. The main was bored in under the Big Sioux River at a location and depth specified by the contractor. Tracing wire was severed when hit making the pipe untracable and pipe has scuff damage.

VI. PROBABLE VIOLATION

**SPECIFIC STATUE(S) OR RULE(S) THAT WAS VIOLATED:** 49-7A-5 Excavating without a ticket or notification to One Call Center.

**ADDRESS/LOCATION OF PROBABLE VIOLATION:** North side of Big Sioux River Bridge on 20th Ave. SE Watertown

**DATE/TIME OF PROBABLE VIOLATION:** December 4, 2009 4:30 pm

**HAVE YOU DISCUSSED THE PROBABLE VIOLATION WITH THE PARTY THE ACTION IS FILED AGAINST?** True

**IF YES, NAME THE PARTY WITH WHOM YOU DISCUSSED THE PROBABLE VIOLATION:** Yancy, Mike & Jeremiah of Grangaard

**DESCRIPTION OF PROBABLE VIOLATION:** Excavating to place rip rap along Big Sioux river on north side of bridge. Contractor was digging without locates. This was on friday the 4th of December. We again discovered them digging on Monday the 7th of December at the same location still without a ticket. The Utilities General Manager and Gas Superintendent discussed the need for a ticket and asked them to call for one.