

ONE CALL COMPLAINT FORM
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, Sd 57501-5070

COMPLAINT

Allegation of Probable Violation(s) of South Dakota One Call Laws

Received On September 13, 2010 2:53 pm

I. ACTION REQUESTED BY:

COMPLAINT FILED BY: Company
PERSON FILING COMPLAINT: Sara Greff Dannen
COMPANY: NorthWestern Corporation d/b/a NorthWestern Energy
ADDRESS: 3010 West 69th Street, Sioux Falls, SD 57108
PHONE NUMBER: (605) 978-2942
EMAIL: sara.dannen@northwestern.com
DATE: September 13, 2010

ii. ACTION REQUESTED AGAINST:

NAME OF EXCAVATOR/FACILITY OPERATOR: Scott Olson Digging, Inc.
PHONE NUMBER: (605) 352-0785
ADDRESS: PO Box 1402, Huron, SD 57350
WAS A LOCATED REQUESTED FROM SD ONE CALL? Yes
LOCATE TICKET#: 102070122
START DATE ON TICKET: July 28, 2010
DID EXCAVATOR WAIT UNTIL THE START DATE/TIME ON THE TICKET BEFORE COMMENCING EXCAVATION? Yes
WERE BURIED FACILITIES EXPOSED BY HAND OR NON-INVASIVE EQUIPMENT PRIOR TO EXCAVATION? No

III. FACILITY INVOLVED (IF ANY)

TYPE OF FACILITY INVOLVED: Gas Service Line
OPERATOR OF FACILITY: NorthWestern Energy
OPERATOR ADDRESS: 600 Market Street West, Huron, SD 57350
PHONE NUMBER: (605) 353-7527
DEPTH OF COVER: 18 to 24 inches
PRESSURE: 25 to 30 psi
VOLTAGE: N/A
NUMBER OF CABLE REPAIRS: N/A

IV. MARKING

WERE FACILITIES MARKED? Yes

WAS THE MARKING COMPLETE PRIOR TO THE START TIME ON THE TICKET? Yes

DID EXCAVATOR PRE-MARK WITH WHITE PAINT? No

WAS THE FACILITY ACCURATELY MARKED (WITHIN 18 INCHES)? Yes

DID EXCAVATOR USE REASONABLE CARE TO MAINTAIN LOCATE MARKS FOR LIFE OF PROJECT? N/A

HAVE YOU DISCUSSED THE PREVIOUS STATEMENTS WITH THE OTHER PARTY? No

IS THERE AGREEMENT? No

IF NO, PLEASE EXPLAIN:

V. DAMAGE (IF ANY)

FATALITIES: 0

INJURIES: 0

LENGTH OF HOSPITALIZATION: N/A

ESTIMATED PROPERTY DAMAGE: \$500.00

NUMBER OF CUSTOMERS AFFECTED: 0

DAMAGED IN: Public

PHOTOS OF THE DAMAGED FACILITY: Yes

ADDITIONAL INFORMATION: See Affidavit of Rick Hoffman & photographs.

VI. PROBABLE VIOLATION

SPECIFIC STATUE(S) OR RULE(S) THAT WAS VIOLATED: SDCL 49-7A-12, Notification of damage to underground facility — Repairs.

ADDRESS/LOCATION OF PROBABLE VIOLATION: Lincoln Avenue NW (nearest intersection: Third Street SW), Huron, SD

DATE/TIME OF PROBABLE VIOLATION: July 27, 2010 12:00 pm

HAVE YOU DISCUSSED THE PROBABLE VIOLATION WITH THE PARTY THE ACTION IS FILED AGAINST? False

IF YES, NAME THE PARTY WITH WHOM YOU DISCUSSED THE PROBABLE VIOLATION:

DESCRIPTION OF PROBABLE VIOLATION: On July 27, 2010, Scott Olson Digging, Inc. struck our service, damaging the 90 degree elbow and pipe where the service turned into a customer's property. The excavator did not notify NorthWestern Energy that our facility had been damaged. See Affidavit of Rick Hoffman for further details.