

ONE CALL COMPLAINT FORM
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, Sd 57501-5070

COMPLAINT

Allegation of Probable Violation(s) of South Dakota One Call Laws

Received On October 31, 2011 2:22 pm

I. ACTION REQUESTED BY:

COMPLAINT FILED BY: Company

PERSON FILING COMPLAINT: Mike Garry

COMPANY: Northern Natural Gas Company

ADDRESS: 47493 272nd St, PO Box 336, Harrisburg, SD 57032

PHONE NUMBER: (403) 530-3835

EMAIL: mike.garry@nngco.com

DATE: October 31, 2011

ii. ACTION REQUESTED AGAINST:

NAME OF EXCAVATOR/FACILITY OPERATOR: Willis Plantis

PHONE NUMBER: (605) 359-4354

ADDRESS: 46434 247th St. Colton, SD 57018

WAS A LOCATED REQUESTED FROM SD ONE CALL? No

LOCATE TICKET#:

START DATE ON TICKET:

DID EXCAVATOR WAIT UNTIL THE START DATE/TIME ON THE TICKET BEFORE COMMENCING EXCAVATION? No

WERE BURIED FACILITIES EXPOSED BY HAND OR NON-INVASIVE EQUIPMENT PRIOR TO EXCAVATION? Yes

III. FACILITY INVOLVED (IF ANY)

TYPE OF FACILITY INVOLVED: High Pressure Natural Gas Line

OPERATOR OF FACILITY: Northern Natural Gas Company

OPERATOR ADDRESS: 47493 272nd, St., Harrisburg, SD 570332

PHONE NUMBER: (402) 530-3835

DEPTH OF COVER: 48 inches

PRESSURE: 750#

VOLTAGE:

NUMBER OF CABLE REPAIRS:

IV. MARKING

WERE FACILITIES MARKED? Yes

WAS THE MARKING COMPLETE PRIOR TO THE START TIME ON THE TICKET? No

DID EXCAVATOR PRE-MARK WITH WHITE PAINT? No

WAS THE FACILITY ACCURATELY MARKED (WITHIN 18 INCHES)? Yes

DID EXCAVATOR USE REASONABLE CARE TO MAINTAIN LOCATE MARKS FOR LIFE OF PROJECT? N/A

HAVE YOU DISCUSSED THE PREVIOUS STATEMENTS WITH THE OTHER PARTY? Yes

IS THERE AGREEMENT? No

IF NO, PLEASE EXPLAIN: Northern Natural Gas explained to the landowner that he needed a one call ticket to do any excavation. He did not call one in to the one call center. Northern was on hand to protect their facilities during excavation.

V. DAMAGE (IF ANY)

FATALITIES:

INJURIES:

LENGTH OF HOSPITALIZATION:

ESTIMATED PROPERTY DAMAGE:

NUMBER OF CUSTOMERS AFFECTED:

DAMAGED IN:

PHOTOS OF THE DAMAGED FACILITY: No

ADDITIONAL INFORMATION:

VI. PROBABLE VIOLATION

SPECIFIC STATUE(S) OR RULE(S) THAT WAS VIOLATED: 49-7A-5

ADDRESS/LOCATION OF PROBABLE VIOLATION: 46434 247th St., Colton, SD 57018

DATE/TIME OF PROBABLE VIOLATION: October 29, 2011 8:00 am

HAVE YOU DISCUSSED THE PROBABLE VIOLATION WITH THE PARTY THE ACTION IS FILED AGAINST? True

IF YES, NAME THE PARTY WITH WHOM YOU DISCUSSED THE PROBABLE VIOLATION: Willis Plantis

DESCRIPTION OF PROBABLE VIOLATION: Used trencher to install new gas service line to residence without calling in a one call ticket. NNG informed the landowner/excavator that one was needed and he still did not make a call to one call ticket.