ONE CALL COMPLAINT FORM

South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, Sd 57501-5070

COMPLAINT

Allegation of Probable Violation(s) of South Dakota One Call Laws

Received On April 18, 2012 10:53 am

I. ACTION REQUESTED BY:

COMPLAINT FILED BY: Company

PERSON FILING COMPLAINT: Ginny Beck

COMPANY: Crooks Municipal Utilities

ADDRESS: p o box 785

PHONE NUMBER: (605) 543-5238

EMAIL: ginnybeck@juno.com

DATE: April 18, 2012

Ii. ACTION REQUESTED AGAINST:

NAME OF EXCAVATOR/FACILITY OPERATOR: May Construction

PHONE NUMBER: (605) 256-3606

ADDRESS: p o box 402 Madison SD 57042

WAS A LOCATED REQUESTED FROM SD ONE CALL? Yes

LOCATE TICKET#: 120930366

START DATE ON TICKET: April 4, 2012

DID EXCAVATOR WAIT UNTIL THE START DATE/TIME ON THE TICKET BEFORE COMMENCING EXCAVATION? Yes

WERE BURIED FACILITIES EXPOSED BY HAND OR NON-INVASIVE EQUIPMENT PRIOR TO EXCAVATION? No

III. FACILITY INVOLVED (IF ANY)

TYPE OF FACILITY INVOLVED: natural gas

OPERATOR OF FACILITY: Crooks Municipal Utilities

OPERATOR ADDRESS: p o box 785

PHONE NUMBER: (605) 543-5238

DEPTH OF COVER: 3 feet

PRESSURE: 60 psi

VOLTAGE:

NUMBER OF CABLE REPAIRS:

IV. MARKING

WERE FACILITIES MARKED? Yes

WAS THE MARKING COMPLETE PRIOR TO THE START TIME ON THE TICKET? Yes

DID EXCAVATOR PRE-MARK WITH WHITE PAINT? No

WAS THE FACILITY ACCURATELY MARKED (WITHIN 18 INCHES)? Yes

DID EXCAVATOR USE REASONABLE CARE TO MAINTAIN LOCATE MARKS FOR LIFE OF PROJECT? No

HAVE YOU DISCUSSED THE PREVIOUS STATEMENTS WITH THE OTHER PARTY? Yes

IS THERE AGREEMENT? No

IF NO, PLEASE EXPLAIN: Corey, from May Construction called saying a gas main had been hit. When I arrived on the scene, Corey, mentioned that the gas line marks were "off". I didn't argue or discuss the issue at the time, since my main concern was pinching off the gas line, and calling Northwestern Energy to make the repairs. Later that evening as well as the next morning, I remarked the entire main and the new yellow locate marks were at the same place as the previous ones. I told Corey this on April 20th. He still maintained that the yellow marks were "off". I would hope that since May Construction had 3 subsequent hits after this event, this would help maintain that the marks were correct. I will attach pictures. The gas line hit was on a slope. I think that May's trenching machine was too close to the gas line and, since it was working at an angle, it knifed into the gas line. Also, 20 feet of gas line had to be replaced because it appeared to be "scraped". Crooks Municipal Utilities will have to have that entire main leak tested to make sure that if there are any more "scrapes", it will not lead to a gas leak. On a positive note, Chad, the excavator who hit the line, stayed until all repairs were finished. He proved to be a valuable help! He excavated so that the line could be pinched off, also excavated the area where the line was hit. He stayed until everything was done!

V. DAMAGE (IF ANY)

FATALITIES:

INJURIES:

LENGTH OF HOSPITALIZATION:

ESTIMATED PROPERTY DAMAGE:

NUMBER OF CUSTOMERS AFFECTED: 33

DAMAGED IN: Private

PHOTOS OF THE DAMAGED FACILITY: Yes

ADDITIONAL INFORMATION: pictures will be attached with short explanations

VI. PROBABLE VIOLATION

SPECIFIC STATUE(S) OR RULE(S) THAT WAS VIOLATED: 49-7A-10?

ADDRESS/LOCATION OF PROBABLE VIOLATION: west of 47550 258th Street

DATE/TIME OF PROBABLE VIOLATION: April 9, 2012 5:00 pm

HAVE YOU DISCUSSED THE PROBABLE VIOLATION WITH THE PARTY THE ACTION IS FILED AGAINST? False

IF YES, NAME THE PARTY WITH WHOM YOU DISCUSSED THE PROBABLE VIOLATION:

DESCRIPTION OF PROBABLE VIOLATION: I mentioned to Chad from May Construction, that SD one call had been called as well as to Sioux Valley Energy the ones who hired May Construction