



May 30, 2012

South Dakota One Call Notification Board
c/o Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

RECEIVED

JUN 04 2012

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

RE: Complaint OC12-007

Dear Sir,

This line had previously been marked and the marks were still visible. A new one call was completed on 03-23-2012 @ 13:32 time. The ticket number was 120830288. It had not cleared before digging was commenced on 03-24-2012 and not 03-25-2012 as complaint stated.

The service line is shown on the enclosed photo. We were removing the curb with a skid-steer in order to install the new driveway. The main (old steel) was hand dug and exposed before we started. The one we exposed was an old steel line and was abandoned. When we hit the cap on the old service we stopped because it was apparent something was not right. It appears we pinched the unknown new service line and we were not aware of it. This new service line was installed between the time of the original mark and the new ones and was 12" deep.

MDU has presented us a bill for \$180.94 which we have paid. There was no other property damage.

If you have any questions or concerns please let me know.

Thank you.

Kind Regards,

Jim Witt, P.E.
Project Manager
R.C.S. Construction, Inc.

Safety • Quality • Communication • Timeliness



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