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**From:** Todd Doom[SMTP:TDOOM@WBSI.BIZ]

**Sent:** Monday, July 02, 2012 5:26:42 PM

**To:** PUC Docket Filings

**Subject:** Existing Docket Filing

**Auto forwarded by a Rule**

Docket Number: OC12-008 Last Name: Doom First Name: Todd Company: Wagner Building

We believed that we had submitted a request for an emergency locate of utilities. We were repairing a collapsed culvert that had created an open hole in a township road that was an immediate safety hazard for the general public. When our equipment arrived on site -- having earlier submitted what we thought was an emergency locate request -- we found that the telephone utilities had already been marked. This reinforced our belief that an emergency locate had been submitted and responded to. Visual examination of the site indicated that no electrical utilities ran near the area of the collapsed culvert, further reinforcing our belief that Charles Mix Electric had visited the site and there were no electrical utilities to be marked. We cannot explain the reason why this request was sent out as 'routine' rather than 'emergency', but clearly the situation involved a hazard to the general public and thus justified emergency status. In order to insure that such a situation does not occur again, we have instructed our staff that in the future they must very clearly state -- and receive positive affirmation from the One Call representative -- whether a request is routine or emergency.