



DIVISION OF HEAVY CONSTRUCTORS, INC.

July 16, 2012  
South Dakota One Call Notification Board  
c/o Public Utilities Commission  
500 East Capitol Ave.  
Pierre, SD 57501

RE: Complaint # OC12-010

On May 16th 2012 Excavating Specialists was performing work along East North Street in Rapid City. Project included trenching, boring & fiber pulling. Fiber pulling included work inside & outside of our locate request area. The fiber pulling crew discovered an unknown handhole that needed to be replaced in order to continue. Foreman contacted supervisor (Bob Richardson) & was told to replace handhole. While performing this work a four inch gas main was damaged. We then discovered that we had gotten outside the boundary of our locate request.

After interviewing crew & supervisor it is clear we are at fault. It is my opinion that the violation was not intentional. Our process has been reviewed & meeting held with all crew members regarding this incident.

Sincerely

JOHN WARD  
  
EXCAVATING SPECIALISTS

