
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Wednesday, April 17, 2013 3:55:03 PM

To: PUC Docket Filings

Subject: New One Call Complaint Form

Auto forwarded by a Rule

1. Action Requested By:

Complaint filed on behalf of or by: Centurylink

Contact Person: Doy Ousley

Phone: 605-394-4224 **Ext:**

Street Address or PO Box: 1627 Creek Drive

City: Rapid City

State: SD

Zip: 57703

Fax: 605-394-4257

Email Address: doy.ousley@centurylink.com

Date: 4/17/2013

2. Action Requested Against:

Name of excavator / facility operator: Professional Excavating

Phone: 605-381-5707 **Ext:**

Street Address Or PO Box: 5340 Pine Tree Drive

City: Rapid City

State: SD

Zip: 57702

Fax: --

Email Address:

Is this party aware of your allegations?: Yes

Provide detail including whom you spoke with: Centurylink had 2 cables (300 & 900) that were cut in two as if someone dug straight down on top of them. The work area had been located. We have pictures prior to excavating that were taken by the locate company USIC that clearly show locate marks in the excavation area. Young Man Operating the Mini Track Hoe, Alex Cameron was the name he gave me. When asked earlier by my technicians at the side, he simply did not reply. In my interview with him, he said that he was digging by himself and did not have a spotter with a shovel to help him find the cables as he dug. I asked him if he had

attended any type of one call training and he replied "no".

3. Basic Facts:

Street Address / location of alleged violation: Rear of 406 East North Street

City: Rapid City

State: SD

Date of alleged violation: 04/05/2013

Time of alleged violation: 11:00 a.m.

Describe your allegation: Excavator was digging directly on top of located facilities with a Track Hoe. Did not have someone to help spot cables. Did not try to use a shovel, spade or pick to locate facilities. Dug with the track hoe and cut 2 cables.

Do you believe the alleged violation to be intentional?: No

Why or why not?: I think the young man doing the work needs training and is totally unfamiliar with the South Dakota One Call rules and procedures. He shouldn't have been digging directly on top of the locate marks with a machine and should have had someone helping him spot the cables. Would like to see him develop some good excavation habits.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: Yes

If a locate was requested:

Locate ticket #: 130780008

Start date and time on ticket: 03/21/2013 8:30 a.m.

Did the excavator wait until the start date / time on the ticket before commencing excavation?: Yes

If no, when did excavation begin (date and time)?:

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: No

Explain: Appears that he dug directly on top of the locate marks

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No

Were facilities marked?: Yes

Was the marking complete prior to the start time on the ticket?: Yes

Did the excavator pre-mark with white paint?: NA

Was the facility marked accurately (within 18 inches)?: Yes

Did the excavator use reasonable care to maintain locate marks for the life of project?: Yes

Type of facility involved: Telephone Cable

Operator of facility (if known): Centurylink

Operator address (Street or PO Box): 1627 Creek Drive

City: Rapid City

State: SD

Zip: 57703

Phone: 605-394-4224

Depth of Cover: 25 Inches

Pressure: Non-Pressurized cable

Voltage: 48

of cable pairs: 1200

5. Damages

Was the facility damaged?: Yes

If yes, provide detail and an estimate of damage: 900 and 300 pair Cables were cut in two

Were damages on public right of way or private property?: Private

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: Yes

If yes, provide detail (how many customers for how long): 5 hours, 41 Design Services(business data circuits), 83 POTS customers.

Other information regarding injuries or damages:

6. Statutory Violation

Specific statute(s) or rule(s) you believe were violated: 20:25:05:05.03 Excavator Responsibilities When Excavating Near Markings

Other information to support your position: