
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Tuesday, May 14, 2013 11:53:35 AM

To: PUC Docket Filings

Subject: New One Call Complaint Form

Auto forwarded by a Rule

1. Action Requested By:

Complaint filed on behalf of or by: Montana-Dakota Utilities Co.

Contact Person: Ron Blum

Phone: 605-355-4021 **Ext:**

Street Address or PO Box: PO Box 1060

City: Rapid City

State: SD

Zip: 57701

Fax: 605-355-4036

Email Address: ron.blum@mdu.com

Date: 5/14/2013

2. Action Requested Against:

Name of excavator / facility operator: Highmark, Inc.

Phone: 605-718-7424 **Ext:**

Street Address Or PO Box: PO Box 491

City: Black Hawk

State: SD

Zip: 57718

Fax: --

Email Address: highmark@highmarkinc.biz

Is this party aware of your allegations?: Yes

Provide detail including whom you spoke with: The MDU foreman discussed needing locates with the contractor operator on site, Darrell Schumaker. He warned him of other underground utilities in the area that were indicated by transformers and pedestals.

3. Basic Facts:

Street Address / location of alleged violation: 14667 - 139th Place

City: Piedmont

State: SD

Date of alleged violation: 05/06/2013

Time of alleged violation: 9:00 a.m.

Describe your allegation: Contractor was digging with a mini-excavator to plant a tree and hit an unmarked natural gas service line.

Do you believe the alleged violation to be intentional?: Yes

Why or why not?: Contractor is an experienced excavator and should have sufficient knowledge of SD One Call laws. The contractor has received multiple warning letters from MDU concerning other damages, informing him of SD One Call laws.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did the excavator wait until the start date / time on the ticket before commencing excavation?:

If no, when did excavation begin (date and time)?:

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: NA

Explain:

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: No

Was the marking complete prior to the start time on the ticket?:

Did the excavator pre-mark with white paint?:

Was the facility marked accurately (within 18 inches)?:

Did the excavator use reasonable care to maintain locate marks for the life of project?:

Type of facility involved: natural gas service line

Operator of facility (if known): Montana-Dakota Utilities Co.

Operator address (Street or PO Box): PO Box 491

City: Black Hawk

State: SD

Zip: 57718

Phone: 605-718-7424

Depth of Cover: 18"

Pressure: 35 psig

Voltage:

of cable pairs:

5. Damages

Was the facility damaged?: Yes

If yes, provide detail and an estimate of damage: Emergency response leak repair was required. One foot of damaged 1" plastic pipe was replaced. Repair cost estimated to be about \$750.

Were damages on public right of way or private property?: Private

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: Yes

If yes, provide detail (how many customers for how long): One customer was out of service for about 2 hours.

Other information regarding injuries or damages:

6. Statutory Violation

Specific statute(s) or rule(s) you believe were violated: No locates were requested from SD One Call violating 49-7A-5.

Other information to support your position: A map and picture of the damaged pipe are attached.