
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Monday, July 22, 2013 5:08:41 PM

To: PUC Docket Filings

Subject: New One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC13-010

2. Respondent Information

Complaint filed on behalf of (company name): CenturyLink

Contact Person: Jacki Jacobsen

Phone: 724-578-4545 **Ext:**

Street Address or PO Box: &00 West Mineral

City: Littleton **State:** CO **Zip:** 80120

Fax: --

Email Address: ann.carroll@centurylink.com

Date: 7/22/2013

Were you previously aware of these allegations: No

Provide detail including whom you spoke with: Please see attached document.

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: No

If yes, what specifically do you dispute?: Please see attached document.

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: Yes

If yes, please explain: Please see attached document.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: Yes

If a locate was requested:

Locate ticket #: 131760092

Start date and time on ticket: 06/27/2013 8:15 a.m.

Did excavation begin before the start date / time on the ticket?: NA

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical

equipment?: NA

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: NA

Was the marking complete prior to the start time on the ticket?:

Was the excavation site pre-marked with white paint?:

Was the facility marked accurately (within 18 inches)?:

Was there reasonable care to maintain locate marks for the life of project?:

Did the complainant correctly describe the type of facility involved?: Yes

If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: Yes

If no, provide detail:

Were damages in public right of way or private property?:

Did complainant correctly describe how operator service was affected?: No

If no, provide detail:

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there any fatalities?: No

If yes, explain:

Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: No

Why or why not?: Please see attached document.

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: Please see attached document.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: No

If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: Please see attached document.