

From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Monday, July 29, 2013 2:51:55 PM

To: PUC Docket Filings

Subject: New One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC13-011

2. Respondent Information

Complaint filed on behalf of (company name): Swiftec, Inc

Contact Person: Aaron Myers

Phone: 605-721-1193 **Ext:**

Street Address or PO Box: 1304 Oregon St. STE B

City: Rapid City **State:** SD **Zip:** 57701

Fax: 605-721-1193

Email Address: aaron@swiftec.biz

Date: 7/29/2013

Were you previously aware of these allegations: Yes

Provide detail including whom you spoke with: We received a letter directly from SD One Call on July 8th, 2013

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: Yes

If yes, what specifically do you dispute?: Please see attached letter

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: Yes

If yes, please explain: Please see attached letter

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: Yes

If a locate was requested:

Locate ticket #: 131680542

Start date and time on ticket: 06/19/2013 12:45 p.m.

Did excavation begin before the start date / time on the ticket?: No
Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: No
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No
Were facilities marked?: Yes
Was the marking complete prior to the start time on the ticket?: Yes
Was the excavation site pre-marked with white paint?: Yes
Was the facility marked accurately (within 18 inches)?: Yes
Was there reasonable care to maintain locate marks for the life of project?: Yes
Did the complainant correctly describe the type of facility involved?: Yes
If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: Yes
If no, provide detail:
Were damages in public right of way or private property?: Private
Did complainant correctly describe how operator service was affected?: Yes
If no, provide detail:
Was anyone injured as a result of facility damage?: No
If yes, provide detail:
Length of hospitalization:
Were there any fatalities?: No
If yes, explain:
Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: No
Why or why not?: The entire area that we requested was not marked.

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: We have taken disciplinary action and a proactive approach to prevent this in the future.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: No
If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: