
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Monday, August 12, 2013 3:17:30 PM

To: PUC Docket Filings

Subject: New One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC13-017

2. Respondent Information

Complaint filed on behalf of (company name): CenturyLink

Contact Person: Kevin Ansell

Phone: 605-339-5195 **Ext:**

Street Address or PO Box: 125 S. Dakota Avenue

City: Sioux Falls **State:** SD **Zip:** 57104

Fax: 605-339-5390

Email Address: kevin.ansell@centurylink.com

Date: 8/12/2013

Were you previously aware of these allegations: No

Provide detail including whom you spoke with:

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: No

If yes, what specifically do you dispute?:

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: Yes

If yes, please explain: The letter submitted regarding these three claims provides detail on both the unique situation that gave rise to these violations and the efforts CenturyLink has undertaken to ensure that its contractor improve performance in South Dakota.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: Yes

If a locate was requested:

Locate ticket #: 131960205

Start date and time on ticket: 07/17/2013 9:30 a.m.

Did excavation begin before the start date / time on the ticket?: No
Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: NA
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No
Were facilities marked?: No
Was the marking complete prior to the start time on the ticket?: No
Was the excavation site pre-marked with white paint?: NA
Was the facility marked accurately (within 18 inches)?: NA
Was there reasonable care to maintain locate marks for the life of project?: NA
Did the complainant correctly describe the type of facility involved?: Yes
If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: NA
If no, provide detail: Complaint does not allege damages or impact to operator service.
Were damages in public right of way or private property?: Private
Did complainant correctly describe how operator service was affected?: No
If no, provide detail: Complaint does not allege damages or impact to operator service.
Was anyone injured as a result of facility damage?: No
If yes, provide detail:
Length of hospitalization:
Were there any fatalities?: No
If yes, explain:
Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: Yes
Why or why not?: See explanation in letter submitted regarding NorthWestern's three complaints in Mitchell on July 17, 2013.

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: See attached letter outlining steps CenturyLink and its contractor USIC have taken to ensure future compliance.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: Yes
If yes, when was it filed?: 06/28/2013

Other Information:

Please provide any additional information to support your position: Please see letter filed regarding the three NorthWestern complaints in Mitchell on July 17, 2013.