
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Thursday, October 03, 2013 10:46:36 AM

To: PUC Docket Filings

Subject: New One Call Complaint Form

Auto forwarded by a Rule

1. Action Requested By:

Complaint filed on behalf of or by: Northern Natural Gas Company

Contact Person: Jeff A. Anderson

Phone: 402-398-7260 **Ext:**

Street Address or PO Box: 1111 South 103rd Street

City: Omaha

State: NE

Zip: 68124

Fax: 402-398-7426

Email Address: jeff.anderson@nngco.com

Date: 10/3/2013

2. Action Requested Against:

Name of excavator / facility operator: R&R Concrete

Phone: 605-362-0049 **Ext:**

Street Address Or PO Box: 26719 465th Avenue

City: Hartford

State: SD

Zip: 57033

Fax: --

Email Address:

Is this party aware of your allegations?: Yes

Provide detail including whom you spoke with: Northern's representative, Travis Belk, spoke with Chuck Runge of R&R Concrete.

3. Basic Facts:

Street Address / location of alleged violation: Western Avenue

City: Sioux Falls

State: SD

Date of alleged violation: 09/30/2013

Time of alleged violation: 4:27 p.m.

Describe your allegation: On 9/30/13 R&R Concrete was excavating a hole for water pumps to pump water from an area west of Northern's 8-inch Sioux Falls Branch Line (SDB94101), along Western Avenue in Sioux Falls, SD. R&R Concrete had no one call ticket and was performing excavation on behalf of the City of Sioux Falls. The excavation was 50 feet away from Northern's Sioux Falls Branch Line. The Sioux Falls Branch line is approximately 9 feet deep at this site and was operating at pressure of 711 psi.

Do you believe the alleged violation to be intentional?: No

Why or why not?:

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did the excavator wait until the start date / time on the ticket before commencing excavation?: No

If no, when did excavation begin (date and time)?: 09/30/2013

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: NA

Explain:

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: NA

Was the marking complete prior to the start time on the ticket?: NA

Did the excavator pre-mark with white paint?: NA

Was the facility marked accurately (within 18 inches)?: NA

Did the excavator use reasonable care to maintain locate marks for the life of project?: NA

Type of facility involved: Natural gas pipeline

Operator of facility (if known): Northern Natural Gas Company

Operator address (Street or PO Box): 47493 272nd Street

City: Harrisburg

State: SD

Zip: 57032

Phone: 605-360-6102

Depth of Cover:

Pressure:

Voltage:

of cable pairs:

5. Damages

Was the facility damaged?: No

If yes, provide detail and an estimate of damage:

Were damages on public right of way or private property?: Public

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: No

If yes, provide detail (how many customers for how long):

Other information regarding injuries or damages:

6. Statutory Violation

Specific statute(s) or rule(s) you believe were violated: 49-7A-5--No one call was made;

Other information to support your position: