
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Friday, January 03, 2014 5:08:20 PM

To: PUC Docket Filings

Subject: One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC13-032

2. Respondent Information

Complaint filed on behalf of (company name): Proessional Excavating Inc.

Contact Person: Daene Boomsma

Phone: 605-381-5707 **Ext:**

Street Address or PO Box: 5340 Pine Tree Dr.

City: Rapid City **State:** SD **Zip:** 57702

Fax: 605-716-8800

Email Address: Daene@boominc.net

Date: 1/3/2014

Were you previously aware of these allegations: No

Provide detail including whom you spoke with:

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: No

If yes, what specifically do you dispute?:

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: Yes

If yes, please explain: The actions were not intentional. The locates were simply missed. The procedure intercompany has been changed to ensure all locates are called prior to excavating.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did excavation begin before the start date / time on the ticket?: NA

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: NA

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: NA

Was the marking complete prior to the start time on the ticket?:

Was the excavation site pre-marked with white paint?:

Was the facility marked accurately (within 18 inches)?:

Was there reasonable care to maintain locate marks for the life of project?:

Did the complainant correctly describe the type of facility involved?: Yes

If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: Yes

If no, provide detail:

Were damages in public right of way or private property?: Private

Did complainant correctly describe how operator service was affected?: Yes

If no, provide detail:

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there any fatalities?: No

If yes, explain:

Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: Yes

Why or why not?: We understand that is our responsibility to call locates before digging and it simply got missed.

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: We have changed our company policy to make sure no excavation takes place prior to starting a job. Our foreman in charge of specific sites has to have a hard copy of the locate ticket prior to starting.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: Yes

If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: