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**From:** [donotreply@sdonecall.com](mailto:donotreply@sdonecall.com)[SMTP:DONOTREPLY@SDONECALL.COM]

**Sent:** Monday, March 24, 2014 6:20:34 PM

**To:** PUC Docket Filings

**Subject:** One Call Reply Form

**Auto forwarded by a Rule**

**1. Complaint Docket Number:** OC14-001

## **2. Respondent Information**

**Complaint filed on behalf of (company name):** Chad Zandstra Construction LLC

**Contact Person:** Chad Zandstra

**Phone:** 605-484-2171 **Ext:**

**Street Address or PO Box:** PO Box 1688

**City:** Rapid City **State:** SD **Zip:** 57709

**Fax:** 605-393-2431

**Email Address:** [ChadZandstra@gmail.com](mailto:ChadZandstra@gmail.com)

**Date:** 3/24/2014

**Were you previously aware of these allegations:** No

**Provide detail including whom you spoke with:**

## **3. Basic Facts**

**Do you dispute the alleged violation of SD One Call statute or rule occurred?:** No

**If yes, what specifically do you dispute?:**

**Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?:** No

**If yes, please explain:**

## **4. Excavation / Locate Information:**

**Was a locate requested from SD One Call?:** No

**If a locate was requested:**

**Locate ticket #:**

**Start date and time on ticket:**

**Did excavation begin before the start date / time on the ticket?:** NA

**Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?:** NA

**Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No**

**Were facilities marked?: No**

**Was the marking complete prior to the start time on the ticket?: No**

**Was the excavation site pre-marked with white paint?: No**

**Was the facility marked accurately (within 18 inches)?: NA**

**Was there reasonable care to maintain locate marks for the life of project?: No**

**Did the complainant correctly describe the type of facility involved?: Yes**

**If not, provide detail:**

## **5. Damages:**

**Did the complainant correctly describe the damages that resulted from the alleged violation?: Yes**

**If no, provide detail:**

**Were damages in public right of way or private property?: Private**

**Did complainant correctly describe how operator service was affected?: Yes**

**If no, provide detail:**

**Was anyone injured as a result of facility damage?: No**

**If yes, provide detail:**

**Length of hospitalization:**

**Were there any fatalities?: No**

**If yes, explain:**

**Other information regarding injuries or damages:**

## **6. Statutory Violation**

**Do you believe the statutes listed (if any) by the complainant were violated?: No**

**Why or why not?:**

## **Future Compliance:**

**Describe your plans and procedures to ensure compliance with SD One Call statutes and rules:** This property had been located two times prior to the excavation of the electrical service line. We always call for locates prior to excavation and do not dig until locates are completed, and will continue to do so.

## **Past Violations:**

**Has a complaint been filed against you in the past for SD One Call violations?: No**

**If yes, when was it filed?:**

## **Other Information:**

**Please provide any additional information to support your position:** My staff started and finished this excavation without the authority or knowledge of Chad Zandstra. I was on another project out of town when this happened and did not even know my staff damaged the line until this complaint was received. I take full responsibility for the damage and negligence of my staff. Please have MDU invoice me for the damages.