
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Tuesday, March 25, 2014 10:13:08 AM

To: PUC Docket Filings

Subject: One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC14-002

2. Respondent Information

Complaint filed on behalf of (company name): B & B Excavating Inc

Contact Person: Tony Bolton

Phone: 605-209-7748 **Ext:**

Street Address or PO Box: 4835 Haines Ave

City: Rapid City **State:** SD **Zip:** 57701

Fax: 605-791-2809

Email Address: bbexcavating@hotmail.com

Date: 3/25/2014

Were you previously aware of these allegations: No

Provide detail including whom you spoke with:

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: No

If yes, what specifically do you dispute?:

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: No

If yes, please explain:

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did excavation begin before the start date / time on the ticket?: Yes

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: No

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: Yes

Were facilities marked?: No

Was the marking complete prior to the start time on the ticket?:

Was the excavation site pre-marked with white paint?:

Was the facility marked accurately (within 18 inches)?:

Was there reasonable care to maintain locate marks for the life of project?:

Did the complainant correctly describe the type of facility involved?: Yes

If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: Yes

If no, provide detail:

Were damages in public right of way or private property?: Private

Did complainant correctly describe how operator service was affected?: Yes

If no, provide detail:

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there any fatalities?: No

If yes, explain:

Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: Yes

Why or why not?: Agree with the complaint.

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: Never dig without locates as our procedures have always been in the past.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: No

If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: We know that there is no excuse acceptable for digging without locates, but I will try and explain this situation. We were scheduled to dig on the adjoining lot that was located properly, but at the last minute the customer informed my foreman that he gave us the wrong lot #. I was out of town and my foreman could not reach me at the time. My foreman tried to explain to the customer that they would have to call in locates for the new lot and wait. The customer insisted they dig that day so in order to please the customer went ahead and dug. We have addressed the matter and it will never happen again! B & B Excavating Inc. Tony Bolton, President