
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Wednesday, April 09, 2014 11:30:58 AM

To: PUC Docket Filings

Subject: New One Call Complaint Form

Auto forwarded by a Rule

1. Action Requested By:

Complaint filed on behalf of or by: Montana-Dakota Utilities Co.

Contact Person: Wade Jutila

Phone: 605-355-4034 **Ext:**

Street Address or PO Box: PO Box 1060

City: Rapid City

State: SD

Zip: 57709

Fax: 605-355-4036

Email Address: wade.jutila@mdu.com

Date: 4/9/2014

2. Action Requested Against:

Name of excavator / facility operator: Al Sutton Electric

Phone: 605-341-5300 **Ext:**

Street Address Or PO Box: 2017 E Hwy 44

City: Rapid City

State: SD

Zip: 57703

Fax: --

Email Address:

Is this party aware of your allegations?: No

Provide detail including whom you spoke with:

3. Basic Facts:

Street Address / location of alleged violation: 2017 E Hwy 44

City: Rapid City

State: SD

Date of alleged violation: 02/25/2014

Time of alleged violation: 5:00 p.m.

Describe your allegation: Business owner was digging up their frozen sewer line in an attempt to repair it and hit the 3/4" plastic gas service line serving their property. No Locates were obtained prior to work.

Do you believe the alleged violation to be intentional?: Yes

Why or why not?: No locates.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did the excavator wait until the start date / time on the ticket before commencing excavation?:

If no, when did excavation begin (date and time)?:

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: NA

Explain:

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: NA

Was the marking complete prior to the start time on the ticket?:

Did the excavator pre-mark with white paint?:

Was the facility marked accurately (within 18 inches)?:

Did the excavator use reasonable care to maintain locate marks for the life of project?:

Type of facility involved: Natural gas service line

Operator of facility (if known): Montana-Dakota Utilities Co.

Operator address (Street or PO Box): PO Box 1060

City: Rapid City

State: SD

Zip: 57709

Phone: 605-355-4034

Depth of Cover: 24 inches

Pressure: 50 PSIG

Voltage:

of cable pairs:

5. Damages

Was the facility damaged?: Yes

If yes, provide detail and an estimate of damage: 3/4" plastic service line was cut in two. Damage estimated at \$400.00.

Were damages on public right of way or private property?: Private

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: Yes

If yes, provide detail (how many customers for how long): Business owner who did damage was affected for approximately 1.5 hours.

Other information regarding injuries or damages:

6. Statutory Violation

Specific statute(s) or rule(s) you believe were violated: 49-7A-5 Notification of proposed excavation.

Other information to support your position: No locates were obtained prior to performing work.