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**From:** [donotreply@sdonecall.com](mailto:donotreply@sdonecall.com)[SMTP:DONOTREPLY@SDONECALL.COM]

**Sent:** Wednesday, April 09, 2014 12:36:16 PM

**To:** PUC Docket Filings

**Subject:** New One Call Complaint Form

**Auto forwarded by a Rule**

### **1. Action Requested By:**

**Complaint filed on behalf of or by:** Montana-Dakota Utilities Co.

**Contact Person:** Wade Jutila

**Phone:** 605-355-4034 **Ext:**

**Street Address or PO Box:** PO Box 1060

**City:** Rapid City

**State:** SD

**Zip:** 57709

**Fax:** 605-355-4036

**Email Address:** [wade.jutila@mdu.com](mailto:wade.jutila@mdu.com)

**Date:** 4/9/2014

### **2. Action Requested Against:**

**Name of excavator / facility operator:** Lind Exco

**Phone:** 605-348-6115 **Ext:**

**Street Address Or PO Box:** 1141 Deadwood Ave Suite 7

**City:** Rapid City

**State:** SD

**Zip:** 57702

**Fax:** 605-342-5133

**Email Address:** [mike@lindexco.com](mailto:mike@lindexco.com)

**Is this party aware of your allegations?:** No

**Provide detail including whom you spoke with:**

### **3. Basic Facts:**

**Street Address / location of alleged violation:** 1851 Discovery Circle

**City:** Rapid City

**State:** SD

**Date of alleged violation:** 03/27/2014

**Time of alleged violation:** 1:00 p.m.

**Describe your allegation:** Contractor damaged 1-1/4" natural gas service line while digging for new building. Locates for this area expired on 3/14/2014 ticket #1405001412. Re-locates were called in after the line was hit on 3/27/13 ticket #1408606511.

**Do you believe the alleged violation to be intentional?:** Yes

**Why or why not?:** Digging on expired locates.

#### **4. Excavation / Locate Information:**

**Was a locate requested from SD One Call?:** Yes

**If a locate was requested:**

**Locate ticket #:** 1405001412

**Start date and time on ticket:** 02/21/2014 3:15 p.m.

**Did the excavator wait until the start date / time on the ticket before commencing excavation?:** Not Sure

**If no, when did excavation begin (date and time)?:**

**Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:** NA

**Explain:** Original locate ticket was expired by 13 days when damage occurred.

**Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:** No

**Were facilities marked?:** Yes

**Was the marking complete prior to the start time on the ticket?:** NA

**Did the excavator pre-mark with white paint?:** NA

**Was the facility marked accurately (within 18 inches)?:** NA

**Did the excavator use reasonable care to maintain locate marks for the life of project?:** NA

**Type of facility involved:** Natural gas service line

**Operator of facility (if known):** Montana-Dakota Utilities Co.

**Operator address (Street or PO Box):** PO Box 1060

**City:** Rapid City

**State:** SD

**Zip:** 57709

**Phone:** 605-355-4034

**Depth of Cover:** 24 inches

**Pressure:** 40 psig

**Voltage:**

**# of cable pairs:**

#### **5. Damages**

**Was the facility damaged?:** Yes

**If yes, provide detail and an estimate of damage:** 1-1/4" service line was cut in two. Estimate of damage \$500.00.

**Were damages on public right of way or private property?:** Private

**Was anyone injured as a result of facility damage?:** No

**If yes, provide detail:**

**Length of hospitalization:**

**Were there fatalities?:** No

**If yes, provide detail:**

**Was operator service affected?:** Yes

**If yes, provide detail (how many customers for how long):** No customer was yet attached to service line.

**Other information regarding injuries or damages:**

**6. Statutory Violation**

**Specific statute(s) or rule(s) you believe were violated:** 20:25:03:05.01 - Valid period for underground facility markings.

**Other information to support your position:** Original locate ticket was expired by 13 days. No re-locates were called in until after damage occurred.