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**From:** [donotreply@sdonecall.com](mailto:donotreply@sdonecall.com)[SMTP:DONOTREPLY@SDONECALL.COM]  
**Sent:** Wednesday, June 25, 2014 3:50:39 PM  
**To:** PUC Docket Filings  
**Subject:** New One Call Complaint Form  
**Auto forwarded by a Rule**

### **1. Action Requested By:**

**Complaint filed on behalf of or by:** Mitchell Telecom  
**Contact Person:** Mark Wilson  
**Phone:** 605-796-8129 **Ext:**  
**Street Address or PO Box:** 1801 North Main St  
**City:** Mitchell  
**State:** SD  
**Zip:** 57301  
**Fax:** --  
**Email Address:** [mwilson@santel.coop](mailto:mwilson@santel.coop)  
**Date:** 6/25/2014

### **2. Action Requested Against:**

**Name of excavator / facility operator:** Schoenfelder Construction  
**Phone:** 605-996-3254 **Ext:**  
**Street Address Or PO Box:** 3131 West Havens  
**City:** Mitchell  
**State:** SD  
**Zip:** 57301  
**Fax:** --  
**Email Address:**  
**Is this party aware of your allegations?:** No  
**Provide detail including whom you spoke with:** Norm Schoenfelder

### **3. Basic Facts:**

**Street Address / location of alleged violation:** North Iowa Ave & West 8th St  
**City:** Mitchell  
**State:** SD  
**Date of alleged violation:** 06/10/2014  
**Time of alleged violation:** 9:00 a.m.

**Describe your allegation:** On June 10th, my staff notified me of two cut cables at a new apartment building construction site. When I arrived, I witnessed one cut that was still exposed. I have filed a separate complaint for that fiber cut. On the second fiber cut, my staff recently went and repaired the damage. They witnessed that our innerduct and fiber were cut with a backhoe directly above a sewer pipe Mr Schoenfelder's company had installed.

**Do you believe the alleged violation to be intentional?:** Yes

**Why or why not?:** I believe it was intentional because our fiber was clearly located even though no SD One call ticket request was ever entered.

#### **4. Excavation / Locate Information:**

**Was a locate requested from SD One Call?:** No

**If a locate was requested:**

**Locate ticket #:**

**Start date and time on ticket:**

**Did the excavator wait until the start date / time on the ticket before commencing excavation?:**

**If no, when did excavation begin (date and time)?:**

**Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:** No

**Explain:** It is obvious he cut it with a backhoe, the missing innerduct is 30" approximately.

**Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:** No

**Were facilities marked?:** Yes

**Was the marking complete prior to the start time on the ticket?:** NA

**Did the excavator pre-mark with white paint?:** No

**Was the facility marked accurately (within 18 inches)?:** Yes

**Did the excavator use reasonable care to maintain locate marks for the life of project?:** No

**Type of facility involved:** Fiber Optic cable and innerduct

**Operator of facility (if known):** Mitchell Telecom

**Operator address (Street or PO Box):**

**City:**

**State:**

**Zip:**

**Phone: --**

**Depth of Cover:** 30"

**Pressure:**

**Voltage:**

**# of cable pairs:** 4

#### **5. Damages**

**Was the facility damaged?:** Yes

**If yes, provide detail and an estimate of damage:** Replace 30" innerduct and approximately 200' of fiber optic cable. Approximately \$500 to repair

**Were damages on public right of way or private property?:** Private

**Was anyone injured as a result of facility damage?:** No

**If yes, provide detail:**

**Length of hospitalization:**

**Were there fatalities?:** No

**If yes, provide detail:**

**Was operator service affected?:** No

**If yes, provide detail (how many customers for how long):**  
**Other information regarding injuries or damages:**

**6. Statutory Violation**

**Specific statute(s) or rule(s) you believe were violated:**  
**Other information to support your position:**