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**From:** [donotreply@sdonecall.com](mailto:donotreply@sdonecall.com)[SMTP:[DONOTREPLY@SDONECALL.COM](mailto:DONOTREPLY@SDONECALL.COM)]

**Sent:** Friday, September 19, 2014 11:25:33 AM

**To:** PUC Docket Filings

**Subject:** New One Call Complaint Form

**Auto forwarded by a Rule**

### **1. Action Requested By:**

**Complaint filed on behalf of or by:** Montana-Dakota Utilities Co.

**Contact Person:** Wade Jutila

**Phone:** 605-355-4034 **Ext:**

**Street Address or PO Box:** PO Box 1060

**City:** Rapid City

**State:** s

**Zip:** 57709

**Fax:** 605-355-4036

**Email Address:** [wade.jutila@mdu.com](mailto:wade.jutila@mdu.com)

**Date:** 9/19/2014

### **2. Action Requested Against:**

**Name of excavator / facility operator:** Second Nature Landscaping

**Phone:** 605-391-1404 **Ext:**

**Street Address Or PO Box:** 3607 Westridge Road

**City:** Rapid City

**State:** SD

**Zip:** 57702

**Fax:** --

**Email Address:** [secondnature@rushmore.com](mailto:secondnature@rushmore.com)

**Is this party aware of your allegations?:** No

**Provide detail including whom you spoke with:**

### **3. Basic Facts:**

**Street Address / location of alleged violation:** 2915 Marlin Drive

**City:** Rapid City

**State:** SD

**Date of alleged violation:** 07/02/2014

**Time of alleged violation:** 3:15 p.m.

**Describe your allegation:** Contractor dug through a 3/4" plastic service line with a backhoe. Locates were expired.

**Do you believe the alleged violation to be intentional?:** Yes

**Why or why not?:** Locate expired on 06/06/2014 Ticket# 1413532549 (attached)

#### **4. Excavation / Locate Information:**

**Was a locate requested from SD One Call?:** No

**If a locate was requested:**

**Locate ticket #:**

**Start date and time on ticket:**

**Did the excavator wait until the start date / time on the ticket before commencing excavation?:**

**If no, when did excavation begin (date and time)?:**

**Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:** No

**Explain:**

**Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:** No

**Were facilities marked?:** NA

**Was the marking complete prior to the start time on the ticket?:**

**Did the excavator pre-mark with white paint?:**

**Was the facility marked accurately (within 18 inches)?:**

**Did the excavator use reasonable care to maintain locate marks for the life of project?:**

**Type of facility involved:** Natural gas service line

**Operator of facility (if known):** Montana-Dakota Utilities Co.

**Operator address (Street or PO Box):** PO Box 1060

**City:** Rapid City

**State:** SD

**Zip:** 57709

**Phone:** 605-355-4034

**Depth of Cover:** 24 inches

**Pressure:** 50 PSIG

**Voltage:**

**# of cable pairs:**

#### **5. Damages**

**Was the facility damaged?:** Yes

**If yes, provide detail and an estimate of damage:** Estimate of damages \$350.00

**Were damages on public right of way or private property?:** Private

**Was anyone injured as a result of facility damage?:** No

**If yes, provide detail:**

**Length of hospitalization:**

**Were there fatalities?:** No

**If yes, provide detail:**

**Was operator service affected?:** Yes

**If yes, provide detail (how many customers for how long):** One customer for one hour.

**Other information regarding injuries or damages:**

#### **6. Statutory Violation**

**Specific statute(s) or rule(s) you believe were violated:** Rule 20:25:03:05.01 Valid Period for underground facility markings - 21 calendar days from start. Contractor let ticket expire and dug after expiration of ticket.  
**Other information to support your position:**