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**From:** [donotreply@sdonecall.com](mailto:donotreply@sdonecall.com)[SMTP:[DONOTREPLY@SDONECALL.COM](mailto:DONOTREPLY@SDONECALL.COM)]

**Sent:** Friday, September 19, 2014 12:03:47 PM

**To:** PUC Docket Filings

**Subject:** New One Call Complaint Form

**Auto forwarded by a Rule**

### **1. Action Requested By:**

**Complaint filed on behalf of or by:** Montana-Dakota Utilities Co.

**Contact Person:** Wade Jutila

**Phone:** 605-355-4034 **Ext:**

**Street Address or PO Box:** PO Box 1060

**City:** Rapid City

**State:** SD

**Zip:** 57709

**Fax:** 605-355-4036

**Email Address:** [wade.jutila@mdu.com](mailto:wade.jutila@mdu.com)

**Date:** 9/19/2014

### **2. Action Requested Against:**

**Name of excavator / facility operator:** Concrete Professionals

**Phone:** 605-431-9465 **Ext:**

**Street Address Or PO Box:** 6406 Timberline Rd. W.

**City:** Rapid City

**State:** SD

**Zip:** 57701

**Fax:** --

**Email Address:**

**Is this party aware of your allegations?:** No

**Provide detail including whom you spoke with:**

### **3. Basic Facts:**

**Street Address / location of alleged violation:** 305 E. Bengal Dr.

**City:** Rapid City

**State:** SD

**Date of alleged violation:** 09/03/2014

**Time of alleged violation:** 11:20 a.m.

**Describe your allegation:** Contractor augered through a 3/4" plastic service line with no locates.

**Do you believe the alleged violation to be intentional?:** Yes

**Why or why not?:** No locates obtained.

#### **4. Excavation / Locate Information:**

**Was a locate requested from SD One Call?:** No

**If a locate was requested:**

**Locate ticket #:**

**Start date and time on ticket:**

**Did the excavator wait until the start date / time on the ticket before commencing excavation?:**

**If no, when did excavation begin (date and time)?:**

**Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:** No

**Explain:**

**Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:** No

**Were facilities marked?:** NA

**Was the marking complete prior to the start time on the ticket?:**

**Did the excavator pre-mark with white paint?:**

**Was the facility marked accurately (within 18 inches)?:**

**Did the excavator use reasonable care to maintain locate marks for the life of project?:**

**Type of facility involved:** Natural gas service line

**Operator of facility (if known):** Montana-Dakota Utilities Co.

**Operator address (Street or PO Box):** PO Box 1060

**City:** Rapid City

**State:** SD

**Zip:** 57709

**Phone:** 605-355-4034

**Depth of Cover:** 18 inches

**Pressure:** 50 PSIG

**Voltage:**

**# of cable pairs:**

#### **5. Damages**

**Was the facility damaged?:** Yes

**If yes, provide detail and an estimate of damage:** 3/4" plastic service line was severed. Estimate of damage \$350.00

**Were damages on public right of way or private property?:** Private

**Was anyone injured as a result of facility damage?:** No

**If yes, provide detail:**

**Length of hospitalization:**

**Were there fatalities?:** No

**If yes, provide detail:**

**Was operator service affected?:** Yes

**If yes, provide detail (how many customers for how long):** one customer for one hour.

**Other information regarding injuries or damages:**

#### **6. Statutory Violation**

**Specific statute(s) or rule(s) you believe were violated:** Statute 49-7A-5 Notification of proposed excavation.  
No locates were obtained.

**Other information to support your position:**