
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Tuesday, March 24, 2015 5:49:19 PM

To: PUC Docket Filings

Subject: One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC15-006

2. Respondent Information

Complaint filed on behalf of (company name): Twedt Construction Co. Inc.

Contact Person: Jeff Twedt

Phone: 605-941-9856 **Ext:**

Street Address or PO Box: 45035 SD 38

City: Montrose **State:** SD **Zip:** 57048

Fax: 605-363-5355

Email Address: sparks_92@hotmail.com

Date: 3/24/2015

Were you previously aware of these allegations: Yes

Provide detail including whom you spoke with: We arrived as a sub-contractor on the job site location. We called the prime contractor to regards about no locate markings visible. He stated that him and the homeowner were aware of no markings and they knew that the area marked to dig was clear of any lines. The addition was on the side of the garage and was previously marked out. The prime contractor told us to dig that the area was considered clear. We started breaking frost with frost tooth and Trio Tel arrived because of an alarm that was set off. Justin Norris told us to remove the frost and try to locate the line that was damaged. We removed the frost and help find the fiber optic that was damaged. We found the line and the conduit it was in, they tried pushing a line in the conduit but was not succesful due to either dirt in the way or full of ice. We continued to stand-by to see if further assistance was needed, as they(Trio Tel) cut the wrong service in the terminal box, the house next door also lost service. They proceeded to splice both services back together and when they were finishing the splice at the residence we proceeded to leave.

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: No

If yes, what specifically do you dispute?:

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: Yes

If yes, please explain: This was not intentional, for the fact that there was a mis-communication between us and the prime contractor, we understood he previously checked the area for location of the addition.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did excavation begin before the start date / time on the ticket?: NA

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: NA

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: No

Was the marking complete prior to the start time on the ticket?:

Was the excavation site pre-marked with white paint?: Yes

Was the facility marked accurately (within 18 inches)?:

Was there reasonable care to maintain locate marks for the life of project?:

Did the complainant correctly describe the type of facility involved?: Yes

If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: No

If no, provide detail: The conduit going from terminal box to location of where it was damaged is still in its original condition. The damaged conduit which is approximately 15 feet from where the service attaches to house can be replaced and run a new line in the existing conduit.

Were damages in public right of way or private property?: Private

Did complainant correctly describe how operator service was affected?: Yes

If no, provide detail:

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there any fatalities?: No

If yes, explain:

Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: No

Why or why not?: None listed

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: We plan to call for locates regardless of the prime contractors previous locates or information on location of lines.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: No

If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: