
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Monday, June 15, 2015 2:31:25 PM

To: PUC Docket Filings

Subject: New One Call Complaint Form

Auto forwarded by a Rule

1. Action Requested By:

Complaint filed on behalf of or by: NorthWestern Energy

Contact Person: Craig Fergen, Jamie Hajek, Ken Schoenfelder or Sandy Kopfmann

Phone: 800-245-6977 **Ext:**

Street Address or PO Box: 514 North Main Street

City: Mitchell

State: SD

Zip: 57301

Fax: 605-996-4147

Email Address: craig.fergen@northwestern.com

Date: 6/15/2015

2. Action Requested Against:

Name of excavator / facility operator: Traffic Solutions

Phone: 605-368-9765 **Ext:**

Street Address Or PO Box: 27297 Kenworth Place

City: Harrisburg

State: SD

Zip: 57032

Fax: --

Email Address:

Is this party aware of your allegations?: Yes

Provide detail including whom you spoke with: Visited with Sam Wurtz at Traffic Solutions. He was aware of the coordination efforts needed for facility operators to be on standby when crossing a high profile facility. However, he was unaware of why or how the sign post got installed without calling back to coordinate a NorthWestern Energy standby technician

3. Basic Facts:

Street Address / location of alleged violation: ~300' east of South Rowley and East Spruce intersection in Mitchell, SD.

City: Mitchell

State: SD

Date of alleged violation: 05/08/2015

Time of alleged violation: 5:00 p.m.

Describe your allegation: It was late in the day May 8th when it was noticed that Traffic Solutions had installed an "END DETOUR" sign near a high profile natural gas pipe line. NorthWestern Energy work scheduler had called a representative of Traffic Solutions and asked that they give us a call on May 8th 1 hour ahead of time when starting their work at or near the high profile natural gas pipe line on Spruce Street so that the work scheduler can schedule a technician at the post install site. See locate ticket number 1512520491. The Traffic Solutions representative did not call back to coordinate. Towards the end of the work day a technician noticed the sign installed and then enquired if Traffic Solutions had called to coordinate. Per the work scheduler they did not call back in to schedule.

Do you believe the alleged violation to be intentional?: Not Sure

Why or why not?:

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: Yes

If a locate was requested:

Locate ticket #: 1512520491

Start date and time on ticket: 05/07/2015 1:30 p.m.

Did the excavator wait until the start date / time on the ticket before commencing excavation?: Yes

If no, when did excavation begin (date and time)?:

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: Yes

Explain:

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No

Were facilities marked?: Yes

Was the marking complete prior to the start time on the ticket?: Yes

Did the excavator pre-mark with white paint?: Yes

Was the facility marked accurately (within 18 inches)?: Yes

Did the excavator use reasonable care to maintain locate marks for the life of project?: Yes

Type of facility involved: high profile natural gas line

Operator of facility (if known): NorthWestern Energy

Operator address (Street or PO Box): 514 North Main Street

City: Mitchell

State: SD

Zip: 57301

Phone: 800-245-6977

Depth of Cover: 5 feet

Pressure: 350

Voltage:

of cable pairs:

5. Damages

Was the facility damaged?: No

If yes, provide detail and an estimate of damage: NorthWestern technicians did vacuum excavate after the sign was installed to check for damage. Facility was not damaged.

Were damages on public right of way or private property?: Public

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: No

If yes, provide detail (how many customers for how long):

Other information regarding injuries or damages:

6. Statutory Violation

Specific statute(s) or rule(s) you believe were violated: See Note on page 6 of the SD 811 Operations Manual for Facility Operators and Excavators. Note: that when High Profile Underground Facilities exist within the vicinity of excavation, a meet between the operator of the High Profile Underground Facility and the excavator may be required (see 20:25:03:10:02.

Other information to support your position: