
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Friday, June 26, 2015 11:34:42 AM

To: PUC Docket Filings

Subject: One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC15-008

2. Respondent Information

Complaint filed on behalf of (company name): Traffic Solutions Inc.

Contact Person: Lonnie Heibult

Phone: 605-368-9765 **Ext:**

Street Address or PO Box: 27297 Kenworth Place

City: Harrisburg **State:** SD **Zip:** 57032

Fax: 605-368-9804

Email Address: lheibult@trafficsolutionssd.com

Date: 6/26/2015

Were you previously aware of these allegations: Yes

Provide detail including whom you spoke with: We spoke with a couple of people but I don't recall their names.

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: Yes

If yes, what specifically do you dispute?: Ticket 1512520491 says a high profile facility is in the area and a meet MAY be required. The operator MAY also require to be present when excavating. If the ticket said that a meet WAS required we would of called to schedule. I have been installing signs for 24 years and have never had anything like this happen. We always do everything to comply with all rules and regulations. This was not intentionally done. We install thousands of signs per year at Traffic Solutions Inc. without incident.

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: Yes

If yes, please explain: They said they called and talked to a representative of Traffic Solutions Inc. Barry Sutherlands' name was of the ticket. Barry does not recall anyone calling him to request a meet. We would have had someone call if requested. Again, Traffic Solutions Inc. installs thousands of signs per year and always does everything possible to comply with all rules and regulations.

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: Yes

If a locate was requested:

Locate ticket #: 1512520491

Start date and time on ticket: 05/07/2015 1:30 p.m.

Did excavation begin before the start date / time on the ticket?: No

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: Yes

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No

Were facilities marked?: Yes

Was the marking complete prior to the start time on the ticket?: Yes

Was the excavation site pre-marked with white paint?: Yes

Was the facility marked accurately (within 18 inches)?: Yes

Was there reasonable care to maintain locate marks for the life of project?: Yes

Did the complainant correctly describe the type of facility involved?: Yes

If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: NA

If no, provide detail: There were no damages.

Were damages in public right of way or private property?: Public

Did complainant correctly describe how operator service was affected?: No

If no, provide detail: N/A

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there any fatalities?: No

If yes, explain:

Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: No

Why or why not?: The SD One Call Ticket said there is a high profile facility in the area and a meet may be required but not mandatory. We are unable to find a phone call/message mentioning that a meet was required. The ticket also says that an operator may also require to be present when excavating. The ticket does not ever mention any mandatory meeting or a locator present at time of excavation.

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: In the future Traffic Solutions' policy will be to have in writing/email form from utility come that an on site meeting or a locator present at time of excavation prior to excavation is required at high profile areas.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: No

If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: We install signs everyday and do not want anyone from our company or anyone else getting hurt. We do everything possible to comply with all rules and regulations.