South Dakota One-Call
Required Ticket Information
Dial 811

Name of person doing the excavation ____________
Phone Number _________ Extension _____________
Caller Name __________________________________
Homeowner Mailing Address ___________________
City __________________ State ______Zip __________
Alternate Contact _______ Phone ________________
Best Time to Contact __________________________
Work to Begin Date __________ Time _____________
Duration of work via hours/days_________________
County_______________________________________
City/Town____________________________________
Excavation Address____________________________
Nearest Cross Street___________________________
Type of Work_________________________________
Depth of Excavation___________________________
Tunneling or Boring (Y/N) ______________________
Excavating in Right of Way (Y/N)_________________
Explosives (Y/N)_______________________________
Work being done for ___________________________
Description of the Excavation Site (Marking Instructions)
Examples:
A. Excavation in rear of lot, mark from house to back lot line
B. Mark 15' either side of white flagged route
Remarks (include driving instructions on rural tickets w/o street address)__________________________

www.sd811.com

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Know what’s below. Call before you dig.

Uniform Color Code

White - Proposed Excavation
Pink - Temporary Survey Markings
Red - Electric Power Lines, Cables, Conduit and Lighting Cables
Yellow - Gas, Oil, Steam, Petroleum or Gaseous Materials
Orange - Communication, Cable TV, Alarm or Signal Lines, Cable or Conduit
Blue - Water, Irrigation or Slurry Lines
Purple - Reclaimed Water, Irrigation or Slurry Lines
Green – Sewers and Drain Lines

Marking of Underground facilities may not be exact.
To expose the facility CAREFULLY HAND DIG 18 inches either side of the markings.

Guidelines
FOR Homeowners, Ranchers and Farmers
Call 811
or
Go to www.SD811.com, then click on the Homeowner or Landowner Tab

Two Working Days Before You Dig.
It’s FREE  It’s Smart  It’s The Law
Locates Accepted 24 Hours a Day 7 Days a Week

www.sd811.com

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What does it cost to use the South Dakota 811 System?
This is a FREE service to anyone planning to dig. The System is supported by utility companies in South Dakota as a means to prevent damage to their buried lines.

How does the South Dakota 811 System work?
The 811 System takes information from callers, or those who have made the underground locate request on-line, processes the information and notifies utility companies that have buried lines near the work site. After the utility companies are notified, they will determine the need to locate and mark their buried lines. The utility companies must mark their buried lines within 48 hours, excluding weekends and holidays. You should not dig until after the 48 hour time frame has elapsed and all listed utilities have responded. If a utility company has not responded to your request, please call 811 and let the Center know.

Utility companies are required to only mark the buried lines that they own or operate. Privately owned utilities (e.g. gas from the meter to the house, electric to a yard light, etc.) may be present in the excavation area and you are responsible for marking these buried lines or hiring a private firm to mark them. Many electricians or private locating companies will perform this service for a fee.

Who should contact South Dakota 811?
Anyone digging in South Dakota is required to call 811 or click www.sd811.com 48 hours prior to digging. The only exception would be when gardening at a depth less than 12" or when a tilling a field at a depth less than 18”.

In Case of Emergency
In the event that you smell natural gas while digging, or when entering a building, immediately leave the building. DO NOT turn lights on or off. Call 911 first, then call the utility company or the South Dakota 811 Center.

For insurance and liability purposes, it is imperative that the party doing the actual digging call the South Dakota 811 System. For insurance and liability purposes, it is imperative that the party doing the actual digging call the South Dakota 811 System. If damage does occur (even if only the facility covering is broken), you are required to notify the utility company or the South Dakota 811 Center. DO NOT ATTEMPT TO REPAIR ANY DAMAGED LINE. Tape will allow water to enter and further damage could occur and injury can occur if the repair is made incorrectly.

Why should I call the South Dakota 811 System?
There are several reasons why you should call the South Dakota 811 System.

1. Digging near buried lines is a significant safety factor to yourself, your family and all people in proximity to the excavation.
2. Failure to notify the underground utility company could make you liable for all cost associated with repairing a damaged facility.
3. Failure to notify the South Dakota 811 System could subject you to penalties associated with non-compliance with the statute and administrative rules.
4. It’s illegal to dig before notifying South Dakota 811.

This is a FREE SERVICE that allows you to conduct your excavation in a safe manner.

What should be done after contacting 811?
After the answering attendant completes the dig notification, or the request is made on-line, the ticket is processed by the computer at the South Dakota 811 Center. The computer will notify utility companies that are members of South Dakota 811 who will mark the location of their buried lines. The South Dakota 811 System is not responsible for marking any buried lines.

The utility company will review the locate request and determine if they have a buried line near the dig site. From that information a decision will be made to ‘clear’ the ticket or to dispatch a field technician to mark the excavation site. When a ticket is dispatched, the marking and identification of buried lines will be in accordance with specific guidelines and color codes (see back cover).