



One Call Meeting

08-10-2015

I. One Call Meeting

- Rules on a One Call
- Laws of a One Call (see attachment)
- The 811 Process (see attachment)
- Color Code for Marking Underground Utility Lines (see attachment)
- High Profile lines – representative may have to be onsite at dig time
- Markings are an estimate – (see attachment)

Who Attended:

(My signature attests & verifies my understanding of & agreement to comply with these rules.)

LONNIE HEIBULT	<i>Lonnie Heibult</i>	8-14-15
SAM WURTZ	<i>Sam Wurtz</i>	8-14-15
BLAINE WEIPPERT	<i>Blaine Weippert</i>	7-11-15
DUSTIN ADLER	<i>Dustin Adler</i>	8-18-15
JASON WURTZ	<i>Jason Wurtz</i>	8-18-15
EDDIE HARTMAN	<i>Eddie Hartman</i>	8-14-15
BARRY SUTHERLAND	<i>Barry Sutherland</i>	8-14-15
NATHAN HISEL	<i>Nathan Hisel</i>	8-14-15
DUSTIN WALKER		
RUEBEN GROSS	<i>Ruben Gross</i>	8-14-15
TIM WURTZ	<i>Tim Wurtz</i>	8-14-15
ELDON TWEDT	<i>Eldon Twedt</i>	8-18-15
SCOTT THORSON	<i>Scott Thorson</i>	9-14-15
KEVIN KONTZ	<i>Kevin Kontz</i>	8-28-15
CODY NEDVED	<i>Cody Nedved</i>	9-10-15
MIKAL STUBBS	<i>Mikal Stubbs</i>	
AL TIMMERMANS		
STEVEN MELAND		
JESSE KOOIKER	<i>Jesse Kooiker</i>	9-20-15
JOEL ORTIZ	<i>Joel Ortiz</i>	9-20-15
BREXTYN BURNETTE		
DAVID JANDREAU	<i>David Jandreau</i>	8-14-15
CHARLES KEEVER		
AJ THORSON	<i>AJ Thorson</i>	8-14-15
Jordan Olson	<i>Jordan Olson</i>	8-18-15

WESLEY JENSEN	
JACOB BRUGET	
ANTHONY ROSS	[Signature] 8/18/15
MICHAEL GRAY	[Signature] 8/10/15
KIEL DAILEY	[Signature] 9/18/15
EUGENE	
VORTHERMS	
CHRIS HEESCH	
REX BURTIS	
SERGIO GONZALEZ	[Signature] 9/10/15
JAMES BARNES	[Signature] 9/10/15

Jordorn Olson

~~[Signature]~~ ~~[Signature]~~ - JAD

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49-7A-8. Location of underground facilities--Marking. An operator shall, upon receipt of the notice, advise the excavator of the location of underground facilities in the proposed excavation area by marking the location of the facilities with stakes, flags, paint, or other clearly identifiable marking within eighteen inches horizontally from the exterior sides of the underground facilities. The board shall promulgate rules, pursuant to chapter 1-26, to establish the response time for operators to mark the underground facilities. The response time shall be no later than forty-eight hours after the receipt of the notice, excluding Saturdays, Sundays, and legal holidays of the state or the excavation start time provided by the excavator, whichever is later. The response time may be less than forty-eight hours for emergency or subsequent inquiries to the original locate request and may be longer than forty-eight hours for nonexcavation requests. Excavators shall maintain a minimum horizontal clearance of eighteen inches between a marked underground facility and the cutting edge of any mechanical equipment. If excavation is required within eighteen inches, horizontally, the excavator shall expose the facility with hand tools or noninvasive methods approved pursuant to rule and shall protect and support the facility prior to further excavation with mechanical equipment.

Source: SL 1993, ch 346, § 9; SL 1997, ch 263, § 4; SL 2002, ch 211, § 6.

[Chapter 49-7A](#)

ground facilities by considering terrain, site conditions, and the type and extent of the proposed excavation. They will then use stakes, flags, paint or other suitable materials in varying combinations dependent upon the type of surface to be marked. **These marks will be in sufficient quantity to clearly identify the routes of the facility and the identity of the underground facility operator.**

NOTE: LOCATION MARKINGS ARE ONLY ESTIMATES AND THE EXACT LOCATE MAY VARY BY UP TO 18 INCHES.

When the surface over the underground facility is expected to be destroyed, supplemental offset markings may be used by the facility operator or may be requested by the excavator on the locate request. Such markings will identify the direction and distance to the actual facility.

Emergency locates are given top priority. The answering attendant will prepare the location request for immediate transmission. Underground facility operators shall respond as soon as possible but not longer than two hours during the business day and not longer than four hours outside of the business day or by the start time on the ticket, whichever is later.

Site Verification (see definition in Section III) locate request are also given priority. The answering attendant will prepare a location request for immediate transmission. Underground facility operators shall respond as soon as possible but not longer than two hours during the business day and not longer than four hours outside of the business day or by the start time on the ticket, whichever is later.

Damage notification requests will also be immediately transmitted to the facility operator. Underground facility operators shall respond as soon as possible but not longer than two hours during the business day and not longer than four hours outside of the business day.

When a routine ticket is reissued to remark the excavation site due to obliteration, destruction or removal of the markings, the underground facility operator shall respond within twenty-four hours excluding Saturdays, Sundays, and legal holidays defined by SDCL 1-5-1. Requests to reissue a routine ticket to remark the excavation site in violation of § 20:25:03:05.02 of this section are subject to penalties pursuant to SDCL 49 7A-18 and 49 7A-19. (See section XI of this manual for state law and section XII for administrative rules).

Please be aware that facility operators are required to only locate, without charge, those facilities that they operate. (See the definition of "operator" in 49-7A-1(7)).

When a property owner or tenant has any type of private underground facility, they are responsible to locate those facilities or hire someone to locate their private facilities. For example, if overhead distribution lines serve property and the power is then distributed on the property by underground service facilities, those service facilities may be considered private. Other private facilities can include: private water systems, data communication lines, underground sprinkler systems, fences, waste treatment lines, farm taps and other gas or propane distribution lines and many others. For homeowners, a common example of private facilities may be power to garages or additional phone lines or any facility that property owners or any previous party may have installed.

Excavators are reminded to constantly be looking for facilities not listed with the South Dakota 811 Center.

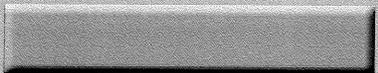
Color Code for Marking Underground Utility Lines



Electric



Gas-Oil-Steam



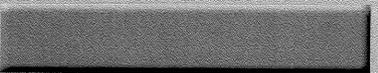
Communication CATV



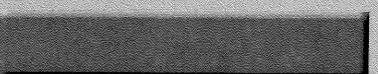
Potable Water



**Irrigation, Reclaimed
Water, Slurry Lines**



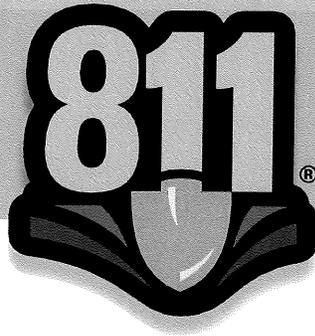
Sewer



**Temporary Survey
Markings**

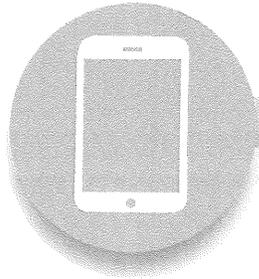


Proposed Excavation



1 NOTIFY

Notify your local one-call center by calling 811 or making an online request 2-3 days before work begins. [Click here](#) for information about your local one-call center and online service availability. The one-call center will transmit information to affected utility operators.



2 WAIT

Wait 2-3 days (varies by state; please [click here](#) for state law information) for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request.



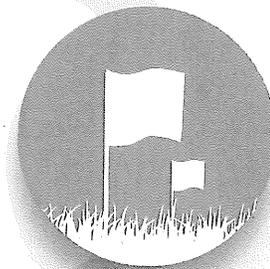
3 CONFIRM

Confirm that all affected utility operators have responded to your request by comparing the marks to the list of utilities the one-call center notified. State laws vary on the process for confirmation; please check with your local one-call center for more information. If you see clear evidence of a utility, such as an above ground marker, manhole cover or utility box, but no marks, please call 811 so that utility can be notified.



4 RESPECT

Respect the marks. The marks provided by the affected utility operators are your guide for the duration of your project. If you are unable to maintain the marks during your project, or the project will continue past your request's expiration date (varies by state), please call 811 to ask for a re-mark.



5 DIG CAREFULLY

State laws generally prohibit the use of mechanized equipment within 18-24 inches of a marked utility, which is called the "tolerance zone" ([click here](#) for information from your state). If you must dig near the marks, hand dig or use vacuum excavation to expose the facility. After exposing the facility, avoid using mechanized equipment within the same tolerance zone.



South Dakota One Call

LARRY JANES



BOARD OF DIRECTORS

- ▶ ELEVEN MEMBERS APPOINTED BY GOVERNOR
- ▶ ATTACHED TO THE PUBLIC UTILITIES COMMISSION
- ▶ 9 FACILITY OPERATORS
- ▶ 2 REPRESENT EXCAVATION COMMUNITY
- ▶ ESTABLISHES ADMINISTRATIVE RULES



South Dakota



EXECUTIVE DIRECTOR

- ▶ CONSULTANT
- ▶ MANAGES DAY-TO-DAY ACTIVITIES
- ▶ LOBBYIST FOR THE BOARD
- ▶ CONDUCTS ANNUAL DAMAGE PREVENTION MEETINGS & INDIVIDUAL COMPANY MEETINGS



REVENUE

- ▶ NO GENERAL FUNDS USED
- ▶ FEES CHARGED TO OPERATORS FOR RECEIVING AND DISPATCHING LOCATES
- ▶ FEDERAL GRANT REQUESTED ANNUALLY
- ▶ 811 SERVICE IS FREE TO EXCAVATORS



811 SYSTEM

- ▶ TEXAS811 OPERATES THE SD 811 CENTER
- ▶ OPERATORS PROVIDE MAPS TO 811 CENTER OF THEIR BURIED FACILITIES
- ▶ CENTER ACCEPTS REQUESTS TO LOCATE
- ▶ DISPATCHES TO OPERATORS
- ▶ 11 DIFFERENT TICKET TYPES



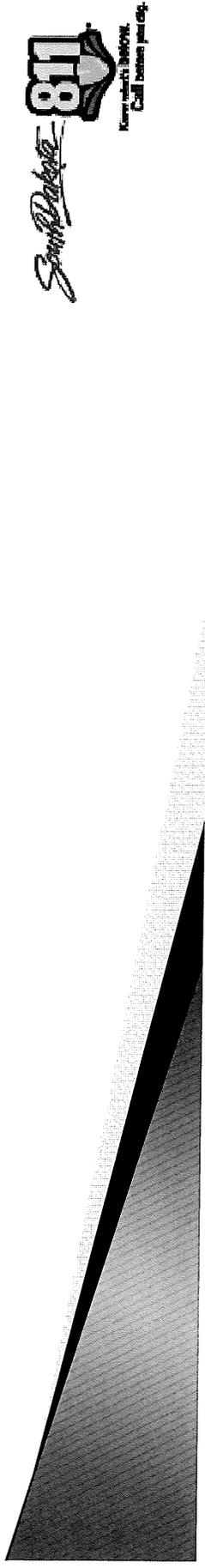
1ST DISTRICT ASSOCIATION OF LOCAL GOVERNMENTS - WATERTOWN

- ▶ GATHERS ROAD CENTER-LINE DATA
- ▶ SOURCE: CITIES, COUNTIES, TRIBAL AUTHORITIES, STATE
- ▶ CORRECTS MAPPING DATA, THEN PROVIDES TO SD 811 CENTER



FACILITY OPERATORS

- ▶ MANDATORY MEMBERSHIP
- ▶ MUST MARK FACILITIES WITHIN 48 HOURS
- ▶ EMERGENCIES, MUST MARK WITHIN 2 HOURS OR 4 HOURS AFTER HOURS, WEEKENDS, & HOLIDAYS



MEMBERSHIP COST

- ▶ SEND FACILITY MAPS TO 811 CENTER
- ▶ \$35 ONE TIME SET-UP CHARGE
- ▶ \$1.05 FOR EACH LOCATE REQUEST



EXCAVATORS

- ▶ REQUEST LOCATES 48 HOURS B/4 DIGGING - EXCEPTION FOR EMERGENCIES (DEFINED IN LAW)
- ▶ WORK CANNOT BEGIN BEFORE START DATE & TIME ON LOCATE TICKET
- ▶ CANNOT TRANSFER TICKET TO SUB-CONTRACTOR



EXCAVATORS

- ▶ **HAND DIG OR VACUUM EXCAVATE WITHIN 18" OF MARKS**
- ▶ **ALL DAMAGES MUST BE REPORTED TO OPERATOR, OR IF UNKNOWN, THEN TO THE CENTER**



LOCATE TICKET TYPES

- ▶ ROUTINE (NORMAL) - LOCATE IN 48 HOURS
- ▶ EMERGENCY - LOCATE WITHIN 2 HOURS/4 HOURS AFTER HOURS, WEEKENDS & HOLIDAYS
- ▶ APPOINTMENT/MEET - MEET WITHIN 48 HOURS, LOCATE WITHIN 48 HOURS AFTER MEET
- ▶ MODIFIED - TO CORRECT TKT INFORMATION
- LOCATE DUE 48 HOURS LATER

LOCATE TICKET TYPES

- ▶ VERIFICATION - REQUEST OPERATOR TO COME BACK TO RE-LOCATE - DUE IN 2 HOURS/4 HOURS OR START DATE, IF LATER
- ▶ RESPOT - MARK WITHIN 24 HOURS, EXCLUDING AFTER HOURS, WEEKENDS, & HOLIDAYS
- ▶ PROJECT - LOCATE DUE 48 HOURS AFTER MEET
- ▶ UPDATE - LOCATE DUE 48 HOURS LATER

NON-EXCAVATION TICKET TYPES

- ▶ **PLANNING – DUE 5 DAYS AFTER REQUEST**
- ▶ **INFORMATIONAL – DUE 5 DAYS AFTER REQUEST – OPERATOR MAY CHARGE FOR LOCATING**
- ▶ **DAMAGE – LOCATE DUE 2 HOURS/4 HOURS, WHEN THE CENTER IS NOTIFIED**



COMPLAINTS

- ▶ LEGAL PROCESS
- ▶ MAY BE FILED ON-LINE BY OPERATORS OR EXCAVATORS
- ▶ ENFORCEMENT PANEL (3 OR 5 BOARD MEMBERS) DETERMINES PROBABLE CAUSE & MAKES RECOMMENDATION TO BOARD



IF PROBABLE CAUSE IS DETERMINED:

- ▶ PENALTY ASSESSMENTS:
- ▶ BASED ON THREAT TO PUBLIC SAFETY
- ▶ PLANS FOR IMPROVEMENT
- ▶ HISTORY OF PRIOR OFFENSES



PENALTY AMOUNTS

- ▶ UP TO \$1,000 FOR FIRST OFFENSE OR FAILURE TO COMPLY
- ▶ UP TO \$5,000 FOR SECOND OFFENSE WITHIN 12 MONTHS OR IF CONSIDERED AN INTENTIONAL VIOLATION
- ▶ UP TO \$10,000 FOR SUBSEQUENT INTENTIONAL VIOLATIONS WITHIN 12 MONTHS



OTHER REQUIREMENTS

- ▶ – MUST PAY WITHIN 30 DAYS OF ORDER
- ▶ – MUST NOT BE FOUND GUILTY OF ANOTHER VIOLATION WITHIN 12 MONTHS
- ▶ – MUST ATTEND SPRING DAMAGE PREVENTION MEETING
- ▶ – MUST HOLD IN-HOUSE SAFETY MEETING WITHIN 30 DAYS OF FINAL BOARD ORDER



HEARING

- ▶ HEARING B/4 FULL BOARD MAY BE REQUESTED BY EITHER PARTY
- ▶ MUST BE REPRESENTED BY ATTORNEY
- ▶ IF NO HEARING REQUEST, THEN BOARD ISSUES ORDER

COMPLAINTS IN 2014

- ▶ 33 COMPLAINTS FILED
- ▶ LEGAL PROCESS
- ▶ NOT ABOUT COLLECTING PENALTIES
- ▶ IT'S ABOUT DAMAGE PREVENTION & SAFETY



WHO FILED ?

- ▶ COMMUNICATIONS COMPANIES = 8
- ▶ CITIES = 5
- ▶ EXCAVATORS = 2
- ▶ NATURAL GAS = 18

FILED AGAINST

- ▶ MUNICIPALITY --- 1
- ▶ GAS --- 1
- ▶ COMMUNICATIONS --- 1
- ▶ HOMEOWNER - 1
- ▶ EXCAVATORS --- 29



WHY?

- ▶ NO LOCATE REQUESTED/EXPIRED TKTS – 21
- ▶ DID NOT LOCATE WITHIN 48 HOURS – 1
- ▶ DUG B4 START DATE & TIME
- ▶ DID NOT HAND DIG WITHIN 18”
- ▶ DAMAGED SERVICE & FAILURE TO NOTIFY



DISPOSITION OF COMPLAINTS

- ▶ 2 WITHDRAWN BY THE COMPLAINANT
- ▶ 1 DISMISSED - CAN'T LOCATE DEFENDANT
- ▶ 1 DISMISSED - NO VIOLATION
- ▶ 2 DISMISSED FOR FILING AFTER 90 DAYS OF DISCOVERY
- ▶ 27 ASSESSED \$250 TO \$5,000 IN PENALTIES



HOW BUSY WAS 2014?

- ▶ 133,954 LOCATE REQUESTS
- ▶ 802,233 DISPATCHED LOCATE TICKETS
- ▶ 48% LOCATE REQUESTS WERE ELECTRONIC
- ▶ 19% OF ALL LOCATE REQUESTS REQUIRED
NO ADDITIONAL WORK BY CENTER



SD ONE CALL ESTABLISHED IN 1993

- ▶ 22 YEARS AGO CALLS HAD TO BE MADE TO EACH INDIVIDUAL UTILITY BEFORE DIGGING
- ▶ SCHEDULING WAS DIFFICULT
- ▶ TOOK MUCH LONGER THAN AN 8 MINUTE PHONE CALL TO THE CENTER TODAY
- ▶ THE 8 MINUTE CALL TAKES A LOT LONGER THAN REQUESTING LOCATES ELECTRONICALLY THROUGH PORTAL



WHAT'S NEW THIS YEAR?

- ▶ **MOBILE APP – APPLE & ANDROID – MAKE LOCATE REQUESTS & SEARCH TICKETS**
- ▶ **ELECTRONIC TICKETING – OPENING UP ALL TICKET TYPES**
- ▶ **WE'VE ENCOURAGED EXCAVATORS TO MAP WORK AREAS ON ALL ELECTRONIC TICKETS – IMPROVES ACCURACY AND TKTS DISPATCHED & RECEIVED QUICKER**



WHY USE THE 811 SYSTEM?

- ▶ ZERO DAMAGES IN 99% OF SITUATIONS WHERE A LOCATE WAS REQUESTED.



**EXCEPTION TO RULE:
GAS COMPANY FAILED TO LOCATE.
DELL RAPIDS, SD 6/10/2014**



South Dakota

Know what's below.
Call before you dig.

CALL 811, SO YOU DON'T HAVE TO CALL 911

- ▶ LET'S ALL DO OUR PART TO "KEEP OUR COMMUNITIES AND STATE A SAFE PLACE TO LIVE AND WORK" .
- ▶ FOR MORE INFORMATION ABOUT SOUTH DAKOTA ONE CALL PLEASE VISIT www.sdonecall.com.

