

1. ACTION REQUESTED BY

Complaint filed on behalf of or by: City of Pierre

Contact Person: Dane Brewer

Phone: (605) 773-7448

Ext: 0

Street Address or PO Box: 222 E Dakota Ave

Pierre, South Dakota 57501

United States

Fax: 605-773-7443

Email: dane.brewer@ci.pierre.sd.us

Date: Jan 27, 2016

2. ACTION REQUESTED AGAINST

Name of excavator / facility operator: CentryLink

Phone:(605) 339-5195

Ext: 0

Street Address or PO Box: 125 S. Dakota Ave.

Sioux Falls, South Dakota 57104

United States

Fax:

Email Address: kevin.ancell@centurylink.com

Is this party aware of your allegations?: No

Provide detail including whom you spoke with:

3. BASIC FACTS

Street Address / location of alleged violation:Poplar & Third

City: Pierre

State: SD

Date of alleged violation: Jan 24, 2016

Time of alleged violation: 09:00 AM

Describe your allegation: The City of Pierre had an emergency water main break at the intersection of Poplar Ave and Third St. Emergency locates were called in at 5am by City water department staff and the Utility Locator for Centurylink did not show up or call. Again we called Jordan from USIC but got no response. We had to dig the leak without marks from Centurylink.

Do you believe the alleged violation to be intentional?: Not Sure

Why or why not?: No response and don't know why.

4. EXCAVATION / LOCATE INFORMATION: if applicable

Was a locate requested from SD One Call?: Yes

Locate ticket #: 1602479054

Start date on ticket: Jan 24, 2016

Start time on ticket: 09:00 AM

Did the excavator wait until the start date / time on the ticket before commencing excavation?: Yes

If no or not sure, when did excavation begin (date)?:

If no or not sure, when did excavation begin (time)?:

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: NA

Explain: There were no marks to determine

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: No

Was the marking complete prior to the start time on the ticket?: No

Did the excavator pre-mark with white paint?: Yes

Was the facility marked accurately (within 18 inches)?: No

Did the excavator use reasonable care to maintain locate marks for the life of project?: NA

Type of facility involved: Water Main

Operator of facility (if known): City of Pierre

Operator address (Street or PO Box): 222 E Dakota Ave
Pierre, South Dakota 57501
United States

Operator Phone: (605) 773-7448

Depth of Cover: 6'

Pressure: 45 psi

Voltage:

of cable pairs:

5. DAMAGES: (Please provide pictures)

Was the facility damaged?: No

If yes, provide detail and an estimate of damage:

Were damages on public right of way or private property?: Public

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: Yes

If yes, provide detail (how many customers for how long): 2 blocks of water main was shut down and 4 customers were without water for an extended period of time. 4 City staff members were on overtime and waiting for locates.

6. STATUTORY VIOLATION (if known):

Specific statute(s) or rule(s) you believe were violated: 49-7A-8

49-7A-9

Administrative Rule 20:25:03:10 Parts 1&2

Other information to support your position: Water Department staff had to make a dig not knowing if phone cables were in the way and risking damage and safety.

LOCATE TICKETS, PHOTOS, WITNESS STATEMENTS AND ANY OTHER DOCUMENTATION TO SUPPORT YOUR ARGUMENT MUST BE ATTACHED WHEN SUBMITTING THIS FORM.

Attachment #1

Attachment #2

Attachment #3

Attachment #4

Attachment #5

Attachment #6

Attachment #7

Attachment #8

Attachment #9

Attachment #10

2016-01-28 10:02:59