

1. ACTION REQUESTED BY

Complaint filed on behalf of or by: City of Fort Pierre

Contact Person: Vern Thorson

Phone: (605) 223-7690

Ext: NA

Street Address or PO Box: PO Box 700

Fort Pierre, South Dakota 57532

United States

Fax:

Email: K.Tibbs@fortpierre.com

Date: Feb 17, 2016

2. ACTION REQUESTED AGAINST

Name of excavator / facility operator: Century Link

Phone:(605) 339-5195

Ext: NA

Street Address or PO Box: 125 S Dakota Ave

Sioux Falls, South Dakota 57104

United States

Fax:

Email Address: Kevin.Ancell@centurylink.com

Is this party aware of your allegations?: Yes

Provide detail including whom you spoke with: I spoke with Kevin Ancell and let him know that the City of Fort Pierre had submitted an emergency locate (1534173671) on 12-7-15 at 16:55 pm CDT. I informed him that we had a guy on scene the entire time and that the staff member never witnessed anyone on scene and that we also hadn't been contacted that scene was clear for digging. He said yes they had completed all the steps necessary and sent an email to the City to verify (see attached).

3. BASIC FACTS

Street Address / location of alleged violation:Intersection Casey Tibbs St/E Cedar Ave

City: Fort Pierre

State: SD

Date of alleged violation: Dec 07, 2016

Time of alleged violation: 04:55 PM

Describe your allegation: CenturyLink did not respond or notify the City of Fort Pierre that the area was clear to proceed. Therefore, we had overtime expenses, along with customers out of water service for an extended period of time, and safety issue with five fire hydrants being out of water service.

Do you believe the alleged violation to be intentional?: Not Sure
Why or why not?:

4. EXCAVATION / LOCATE INFORMATION: if applicable

Was a locate requested from SD One Call?: Yes

Locate ticket #: 1534173671

Start date on ticket: Dec 07, 1915

Start time on ticket:

Did the excavator wait until the start date / time on the ticket before commencing excavation?: Yes

If no or not sure, when did excavation begin (date)?: Dec 07, 2015

If no or not sure, when did excavation begin (time)?: 09:00 PM

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?: NA

Explain: Not sure because CenturyLink didn't show up to locate. Weren't sure of facilities.

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: NA

Were facilities marked?: No

Was the marking complete prior to the start time on the ticket?: No

Did the excavator pre-mark with white paint?: Yes

Was the facility marked accurately (within 18 inches)?: No

Did the excavator use reasonable care to maintain locate marks for the life of project?: NA

Type of facility involved: Not Sure

Operator of facility (if known): CenturyLink

Operator address (Street or PO Box):

United States

Operator Phone: (605) 339-5195

Depth of Cover:

Pressure:

Voltage:

of cable pairs:

5. DAMAGES: (Please provide pictures)

Was the facility damaged?: No

If yes, provide detail and an estimate of damage:

Were damages on public right of way or private property?:

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail:

Was operator service affected?: Yes

If yes, provide detail (how many customers for how long): There were five fire hydrants and 14 residents without water until approximately 2 am CDT, which was almost a twelve hour period from the initial break. The Expo Center was also without water which has the ice rink.

6. STATUTORY VIOLATION (if known):

Specific statute(s) or rule(s) you believe were violated: 49-7A-8

Other information to support your position:

LOCATE TICKETS, PHOTOS, WITNESS STATEMENTS AND ANY OTHER DOCUMENTATION TO SUPPORT YOUR ARGUMENT MUST BE ATTACHED WHEN SUBMITTING THIS FORM.

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