

-----Original Message-----

From: jeremy nehl [<mailto:nehlracing@hotmail.com>]

Sent: Tuesday, June 14, 2016 10:18 AM

To: Larry Janes <[exedir@sdonecall.com](mailto:exedir@sdonecall.com)>

Subject: Complaint OC16-006

Hello this is Jeremy with Decorative Concrete Design, I am sending this email in response to the complaint number OC16-006. We have tried filing our response several times using your online response form and it does not seem to go through so I wanted to be sure that we had our response to you. In this occurrence I do not feel we have any fault due to the fact that the gas line was installed only 2 inches under ground. We were installing city sidewalk on a new construction house in rapid city and hit the line simply smoothing out the dirt with the bucket of a skid steer laid flat. The sidewalk must be 5 feet away from the curb and 2 inches above the curb height to meet city requirements and this was inspected and passed so the pictures I have attached will show how shallow the line is and this is after MDU attempted to get the line deeper by using a jack hammer to dig and still left it only 4 inches under ground. The technicians from MDU even admitted the line was installed entirely to shallow! We were doing no excavation and we utilize locates every time we do any excavation. This occurrence was sheer negligence on MDU's part and we should have no fault in the matter. There needs to be regulations on there work because gas is supposed to be 18-24 inches deep in such case city sidewalk does not go in ground it sits above ground. If any questions in this matter feel free to contact me Jeremy Nehl the owner of decorative concrete design. 605-786-4368 Please note in these pictures this is after MDU jack hammered and attempted to lower the line and it is still only 4 inches under ground because the sidewalk sits 2 inches above ground.