Positive Response for Excavators & Homeowners
Positive Response is used as a communication tool where a Positive Response indicates the status of a locate.

- This helps excavators understand when locate markings are completed or provide a notice that there are no underground facilities in the vicinity of the excavation site.
- Damage Prevention Agents, homeowners, and excavators can review the response status of a locate request.
- Positive Responses can be viewed at any time and place.

Positive Response makes it easy to share and work together.
Signing Up for the Portal

- Visit sdonecall.com
- Scroll down and select the link South Dakota 811 Web Portal
- Select “SignUp” (located at the top right corner)
- Fill in the information
Understanding Positive Responses

- Additional details Facility Operators may have added for the excavator.

- A final action is one that closes the response and will not indicate any further responses. If the action is not final, the assumption is that the final response will be made at a later time.

- Damage Prevention Agents also have the capability of providing callers with the information listed on the Positive Response history.

Positive Responses indicate the worksite is marked but there are no physical markings on the jobsite. What is the next step?

- Confirm the information on the ticket is correct and they were not given a different location.
- Confirm if any responses were clear. If so, the utility company did not have direct conflict.

A Portal account is needed to view responses to a ticket.

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
<th>Final</th>
</tr>
</thead>
<tbody>
<tr>
<td>Located</td>
<td>Facilities marked</td>
<td>True</td>
</tr>
<tr>
<td>Clear</td>
<td>No conflict</td>
<td>True</td>
</tr>
<tr>
<td>In conflict</td>
<td>Facility representative must be on site during excavation</td>
<td>True</td>
</tr>
<tr>
<td>Locate delayed</td>
<td></td>
<td>False</td>
</tr>
<tr>
<td>Cannot locate</td>
<td>Contact facility</td>
<td>False</td>
</tr>
<tr>
<td>Located to meter only</td>
<td>Private property beyond meter not located</td>
<td>True</td>
</tr>
</tbody>
</table>