

Larry Englerth  
South Dakota One Call  
1012 N Sycamore Ave  
Sioux Falls, SD 57110-5747

October 28, 2005

RE: OC05-007

Mr. Englerth:

On April 15<sup>th</sup>, 2005 Qwest technician 484 responded to a trouble ticket for a cut service wire at/near 7118 W Rosemont Ln, Sioux Falls SD. In the course of repairing the damaged line the Qwest technician observed that the damaged line was cut with an auger at an approximate depth of eighteen inches. The technician also observed that the damage occurred within eighteen inches of the underground utility mark placed for said line. It was determined by the repair technician that the damage was caused by Kurt Aberson while excavating to place a fence post. A copy of the electronic damage report filed by technician 484 has been included for your reference. In addition, I have enclosed copies of the locate ticket records from Qwest's underground utility locating contractor for both tickets called in by the excavator. As seen in the locate ticket records Qwest did comply with the marking requirements set forth by state statute. Copies of locate sketches for have been requested from our underground utility locating contractor. These records are sealed and stored in a warehouse operated by the contractor. Once copies of the locate sketch can e retrieved from this warehouse they will be forwarded to your attention.

Thank you for your assistance in this matter. Should you have any questions and/or concerns, please contact me at 303-992-7110.

Sincerely,



Alex Rhoades  
Qwest Services Corp.

**QWEST Claims Management System**  
**Claim Synopsis**

Claim No:0331058 Est: 95.35  
Desc:C202 BURIED SERVICE WIRE  
Location:  
Addr:7118 W ROSEMONT LN  
SIOUX FALLS, SD  
Company:  
Name:KURT ABERSON  
Addr:7118 W ROSEMONT LN  
SIOUX FALLS, SD

Status:RCA/STMT 05/12/2005  
Occurred:04/15/2005 9:56 AM  
Entered:04/18/2005 9:13 AM  
Loc Code:YAC  
Mnl Trt:N  
Adjustor:ADJUSTOR CMR  
Manager:HARDY DEBORAH  
Phone1:605-361-0408  
Phone2:605-331-1641

----- GENERAL -----

Desc: C202 BURIED SERVICE WIRE  
Occurred: 04/15/2005 9:56AM  
Location:  
Address: 7118 W ROSEMONT LN  
City: SIOUX FALLS, SD

Cause: OSP DROP - SERVICE WIRE

Adjustor:  
Manager:

----- DAMAGE -----

Received: 04/18/2005 Est: 95.35  
Reported: 04/15/2005 Manual Treatment: N  
Company:  
Name: KURT ABERSON  
Address: 7118 W ROSEMONT LN  
City: SIOUX FALLS, SD 571060000  
Phone1: 605-361-0408 Phone2: 605-331-1641  
Desc: BURIED SERVICE WIRE

Activity: FENCE EXCAVATION  
Facility: BURIED SERVICE WIRE  
Equip: AUGER  
Dispo:  
Bill Req: Y  
OOS Hrs: 400 Phone: 605-361-0408

----- BURIED DAMAGE -----

-Cables Damaged-  
Size Pairs Type  
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Toll Facility:  
Damage Depth: 18

Rep On Site: Contractor Notified: N  
Locate Code: YES ACCURATE  
Locate Date: TKT Number: 050970837  
How Far Off: 17 Ticked Expired:

----- REPAIR -----

Job Expected: N Repairs: Temporary  
Job No:  
Damaged By: KURT ABERSON

Repair Date: 04/15/2005  
Tech ID: 484

Type: \*\*\* R O U T I N E \*\*\* Class: TRANSMIT  
Transmit: 04/07/05 At: 1937 CDT  
Prepared: 07-APR-05 Time: 1937 CDT By: LAZ  
Ticket No.: 050970837

Operators Notified:  
M06=/MEC-SIOUX FALLS/ N11=/XCEL ENERGY / SFA=/SIOUX FALLS WTR/  
SFC=/MCC SIOUX FALLS/ SFL=/SIOUX FALL-LGHT/ UWS=/QWEST LOCAL-ULS/

Excavator Information:  
Caller: KURT ABERSON Phone: 605-361-0408  
  
Excavator: KURT ABERSON  
Address: 7118 W ROSEMONT LN  
City: SIOUX FALLS, SD 57106  
Phone: 605-361-0408 Fax:  
  
Contact: KURT ABERSON Phone: 605-361-0408  
Alt. Contact: Phone: 605-331-1641

Location Information:  
County: MINNEHAHA City/Village: SIOUX FALLS

Map Ref: 43310-096486 Grids: 2  
Exc. Site Address: 7188 W ROSEMONT LN  
Nearest Intersection: PANAMA  
Type of Work : INSTL PRIVACY FENCE  
Work Being Done For: ABERSON  
Depth: 2.5FT Explosives: N Tunnel/Bore: N  
Start Date: 04/13/05 Time: 0800 CDT Duration: 02 DAYS  
Meeting Required: N Best Time to Contact: 0800 - 0500  
Exc. Site (Marking Instr.): R.O.W.: N TRSQ:  
MARK REAR & SIDES OF PROPERTY  
GPS Lat/Long:  
Remarks:  
EXPIRES MAY 04 @ 08:00 CDT

Total Grids: 2  
  
43310-096486, 43310-096488

End Ticket



# United Locating Services



## Ticket Report

Ticket Number SD050970837

**Ticket No:** SD050970837      **Sequence:** 554      **LORQ:** ROUTINE      **Update Of:**  
**Company:** KURT ABERSON      **Map No:** 43310-096486  
**Work Addr:** 7188 W ROSEMONT LN  
**County:** MINNEHAHA      **State:**      **Place:** SIOUX FALLS  
**Near Int:** PANAMA      **Twp:**      **Rng:**      **Sect:**

**Location Points**

**Work Loc:**

**DEPTH:** 2.5FT      **EXPLOSIVES:** N      **TUNNEL/BORE:** N  
 MARK REAR & SIDES OF PROPERTY

**Disp. Remarks:**

**O/C Remarks:**

EXPIRES MAY 04 @ 08:00 CDT

**Transmission Date/Time:** 2005-04-07 20:06:00.000  
**Original Call Date/Time:** 2005-04-07 19:37:00.000  
**Work to Begin Date/Time:** 2005-04-13 08:00:00.000  
**Assigned Date/Time:** 2005-04-08 05:44:32.625

**Contact:** KURT ABERSON      **Phone:** 605-361-0408  
**Alt Contact:**      **Phone:** 605-331-1641  
**Fax:**      **Mobile:**      **Email:**  
**Work Type:** INSTL PRIVACY FENCE  
**Done For:** ABERSON  
**Explosive:** False      **Duration:** 02 DAYS      **R.O.W.:** False      **Legal Given:** False  
**Additional Members:**  
 M06 N11 SFASFC SFL UWS

**Meet Date/Time:**      **Truck:** SD703  
**Batch Date/Time:**      **Status:** UPDATE  
**Is Project:** False

**Driver Activity Log:**

**Ticket No:** SD050970837

**Ticket No:** SD050970837

**Audit Trail Information**

Application	Operator	Action Date/Time	From	To	Action
KorTerra	RFELTMAN	04/08/2005 05:42:52 AM	SIOUX_FALL	SD107	Transfer new ticket
KorTerra	RFELTMAN	04/08/2005 05:44:32 AM	S	SD107	Send new ticket
Dispatch Receiver		04/08/2005 07:15:48 AM	DISPATCH	DISPATCH	Receive ACK of ticket
KorTerra	RFELTMAN	04/11/2005 07:26:00 AM	SD107	SD703	Transfer assigned ticket
Dispatch Receiver		04/11/2005 07:31:42 AM	SD107	DISPATCH	Receive ACK of cancellation
Usher		04/11/2005 11:32:42 AM	SD107	SD703	Autosend new ticket
Dispatch Receiver		04/11/2005 06:41:55 PM	USHER	DISPATCH	Receive ACK of ticket

**MEMBER INFORMATION**

**For Member:** SD\_QWEST Qwest Communications

**Member Remarks:**

**CONTACT INFORMATION**

**Name:** **Type:** **Phone:**  
**Contacted on Date/Time:**

**Contact Remarks:**

**PHONE4 COMPLETION**

**Dept:** **Plat #:** **Film Roll/Frm:**  
**Created Date/Time:** **Mobile:**  
**Completed By:** **Operator:**  
**Completed Date/Time:** **Member Code:** UWS

**Facility:**  
**Type:**  
**Marked:**  
**Located:**

**Driver Remarks:**

Type: \*\*\* V E R I F I C A T I O N \*\*\* Class: VERIFY

Transmit: 04/11/05 At: 1220 CDT

Prepared: 11-APR-05 Time: 1219 CDT By: EBY

Ticket No.: 051010355 REPLACEMENT OF Ticket No.: 050970837

Operators Notified:

M06=/MEC-SIOUX FALLS/ N11=/XCEL ENERGY / SFA=/SIOUX FALLS WTR/  
SFC=/MCC SIOUX FALLS/ SFL=/SIOUX FALL-LGHT/ UWS=/QWEST LOCAL-ULS/

Excavator Information:

Caller: KURT ABERSON Phone: 605-361-0408

Excavator: KURT ABERSON  
Address: 7118 W ROSEMONT LN  
City: SIOUX FALLS, SD 57106  
Phone: 605-361-0408 Fax:

Contact: KURT ABERSON Phone: 605-361-0408  
Alt. Contact: Phone: 605-331-1641

Location Information:

County: MINNEHAHA City/Village: SIOUX FALLS

Map Ref: 43310-096486 Grids: 2  
Exc. Site Address: 7118 W ROSEMONT LN  
Nearest Intersection: PANAMA  
Type of Work : INSTL PRIVACY FENCE  
Work Being Done For: KURT ABERSON  
Depth: 2 1/2FT Explosives: N Tunnel/Bore: N  
Start Date: 04/13/05 Time: 0800 CDT Duration: 99 DAYS  
Meeting Required: N Best Time to Contact: 0800 - 0500  
Exc. Site (Marking Instr.): R.O.W.: N TRSQ:  
MARK REAR & SIDES OF PROPERTY

GPS Lat/Long:

Remarks:

EXPIRES MAY 04 @ 08:00 CDT  
RC 050970837 THIS IS CORRECT ADDRESS

Total Grids: 2

43310-096486, 43310-096488

End Ticket



# United Locating Services



## Ticket Report

Ticket Number SD051010355

**Ticket No:** SD051010355      **Sequence:** 214      **LORQ:** EMERGENCY      **Update Of:** SD050970837  
**Company:** KURT ABERSON      **Map No:** 43310-096486  
**Work Addr:** 7118 W ROSEMONT LN  
**County:** MINNEHAHA      **State:**      **Place:** SIOUX FALLS  
**Near Int:** PANAMA      **Twp:**      **Rng:**      **Sect:**

**Location Points**

**Work Loc:**

**DEPTH:** 2 1/2FT      **EXPLOSIVES:** N      **TUNNEL/BORE:** N  
**MARK REAR & SIDES OF PROPERTY**

**Disp. Remarks:**

**O/C Remarks:**

**EXPIRES MAY 04 @ 08:00 CDT**  
**RC 050970837 THIS IS CORRECT ADDRESS**

**Transmission Date/Time:** 2005-04-11 12:21:00.000  
**Original Call Date/Time:** 2005-04-11 12:19:00.000  
**Work to Begin Date/Time:** 2005-04-13 08:00:00.000  
**Assigned Date/Time:** 2005-04-11 11:32:41.331

**Contact:** KURT ABERSON      **Phone:** 605-361-0408  
**Alt Contact:**      **Phone:** 605-331-1641  
**Fax:**      **Mobile:**      **Email:**  
**Work Type:** INSTL PRIVACY FENCE  
**Done For:** KURT ABERSON  
**Explosive:** False      **Duration:** 99 DAYS      **R.O.W.:** False      **Legal Given:** False  
**Additional Members:**  
 M06 N11 SFASFC SFL UWS

**Meet Date/Time:**      **Truck:** SD703  
**Batch Date/Time:**      **Status:** COMPLETED  
**Is Project:** False

**Driver Activity Log:**

STARTED on 2005-04-12 08:13:11.256 by driver KELLYR in mobile SD703  
 ARRIVED on 2005-04-12 08:13:13.549 by driver KELLYR in mobile SD703  
 ON HOLD on 2005-04-12 08:36:46.440 by driver KELLYR in mobile SD703  
 STARTED on 2005-04-12 09:10:08.095 by driver KELLYR in mobile SD703  
 ARRIVED on 2005-04-12 09:47:00.326 by driver KELLYR in mobile SD703  
 COMPLETED on 2005-04-12 09:47:53.000 by driver KELLYR in mobile SD703  
 STARTED on 2005-04-13 08:23:14.546 by driver KELLYR in mobile SD703  
 ARRIVED on 2005-04-13 08:23:15.918 by driver KELLYR in mobile SD703  
 COMPLETED on 2005-04-13 08:23:16.000 by driver KELLYR in mobile SD703

**Ticket No:** SD051010355

**Audit Trail Information**

Application	Operator	Action Date/Time	From	To	Action
Usher		04/11/2005 11:32:41 AM	USHER	SD703	Autosend update ticket
KorTerra	KPHILPOTT	04/12/2005 04:27:13 PM	DISPATCH	SD703	Send update ticket
Dispatch Receiver		04/12/2005 08:49:24 PM	SD703	DISPATCH	Receive ACK of ticket
Dispatch Receiver	KELLYR	04/12/2005 08:49:27 PM	SD703	DISPATCH	Complete all visits
Dispatch Receiver	KELLYR	04/13/2005 08:29:04 AM	SD703	DISPATCH	Complete all visits

**MEMBER INFORMATION**

**For Member:** SD\_QWEST Qwest Communications

**Member Remarks:**

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**CONTACT INFORMATION**

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Name: Type: Phone:  
Contacted on Date/Time:

Contact Remarks:

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**PHONE4 WORK COMPLETED**

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Dept: SD-L2005A Plat #: 0 Film Roll/Frm: 0

Created Date/Time: 2005-04-12 09:47:53.000 Mobile: SD703  
Completed By: MOBILE Operator: KELLYR  
Completed Date/Time: 2005-04-12 09:47:00.000 Member Code: UWS

Facility: Cable Qty: 1, Drop Qty: 2  
Type:  
Marked: Painted, Flagged  
Located:

Driver Remarks:

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**PHONE4 WORK COMPLETED**

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Dept: SD-L2005A Plat #: 0 Film Roll/Frm: 0

Created Date/Time: 2005-04-13 08:23:16.000 Mobile: SD703  
Completed By: MOBILE Operator: KELLYR  
Completed Date/Time: 2005-04-13 08:23:00.000 Member Code: UWS

Facility: Cable Qty: 1, Drop Qty: 3  
Type:  
Marked: Painted, Flagged  
Located:

Driver Remarks:

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