
From: donotreply@sdonecall.com[SMTP:DONOTREPLY@SDONECALL.COM]

Sent: Saturday, September 27, 2014 7:07:31 PM

To: PUC Docket Filings

Subject: One Call Reply Form

Auto forwarded by a Rule

1. Complaint Docket Number: OC14-029

2. Respondent Information

Complaint filed on behalf of (company name): Crooks Municipal Utilities

Contact Person: Emily Maras

Phone: 605-860-8188 Ext:

Street Address or PO Box: 813 Executive Avenue

City: Crooks **State:** Sd **Zip:** 57020

Fax: --

Email Address: emily.maras@k12.sd.us

Date: 9/27/2014

Were you previously aware of these allegations: No

Provide detail including whom you spoke with: I spoke with Ginny Beck. She came to my house on Saturday September 20th in the morning. She told me that she noticed a fence in my backyard and that she received no notice of a building permit. I responded that I didn't think we need one if we didn't spend a certain dollar amount and if we followed the websites guidelines. She replied that the rules had changed. She then asked about the digging and if we had called 811. I responded that I didn't know and didn't think we were digging holes past six inches-- She said I still had to call, and I said okay I will before we do anymore digging. In response to the home map she suggests I said we have: I stated I thought that we had records of pipelines. I didn't say we did. She then replied that only she had them, and was the only one who could give them to me and that she hadn't. She told me about hitting a gas line and I said I understand and would call. She demanded I call right away, before I continued to build. I said I would-- and we have since stopped the process of building and digging. The following Monday we called for building permits. No one answered-- we finally received permission and a permit on Wednesday the 24th. But have still not continued to finish the fence or dig anymore holes, since we have not contacted 811. We will not continue until we call.

3. Basic Facts

Do you dispute the alleged violation of SD One Call statute or rule occurred?: No

If yes, what specifically do you dispute?:

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?: No

If yes, please explain:

4. Excavation / Locate Information:

Was a locate requested from SD One Call?: No

If a locate was requested:

Locate ticket #:

Start date and time on ticket:

Did excavation begin before the start date / time on the ticket?: Yes

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?: No

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?: No

Were facilities marked?: No

Was the marking complete prior to the start time on the ticket?: No

Was the excavation site pre-marked with white paint?: No

Was the facility marked accurately (within 18 inches)??: No

Was there reasonable care to maintain locate marks for the life of project?: NA

Did the complainant correctly describe the type of facility involved?: Yes

If not, provide detail:

5. Damages:

Did the complainant correctly describe the damages that resulted from the alleged violation?: NA

If no, provide detail: there were no damages

Were damages in public right of way or private property?:

Did complainant correctly describe how operator service was affected?: Yes

If no, provide detail:

Was anyone injured as a result of facility damage?: No

If yes, provide detail:

Length of hospitalization:

Were there any fatalities?: No

If yes, explain:

Other information regarding injuries or damages:

6. Statutory Violation

Do you believe the statutes listed (if any) by the complainant were violated?: No

Why or why not?:

Future Compliance:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: WE will call 811 ASAP and figure out all the details we need.

Past Violations:

Has a complaint been filed against you in the past for SD One Call violations?: No

If yes, when was it filed?:

Other Information:

Please provide any additional information to support your position: I do believe pictures were already provided from the other party.