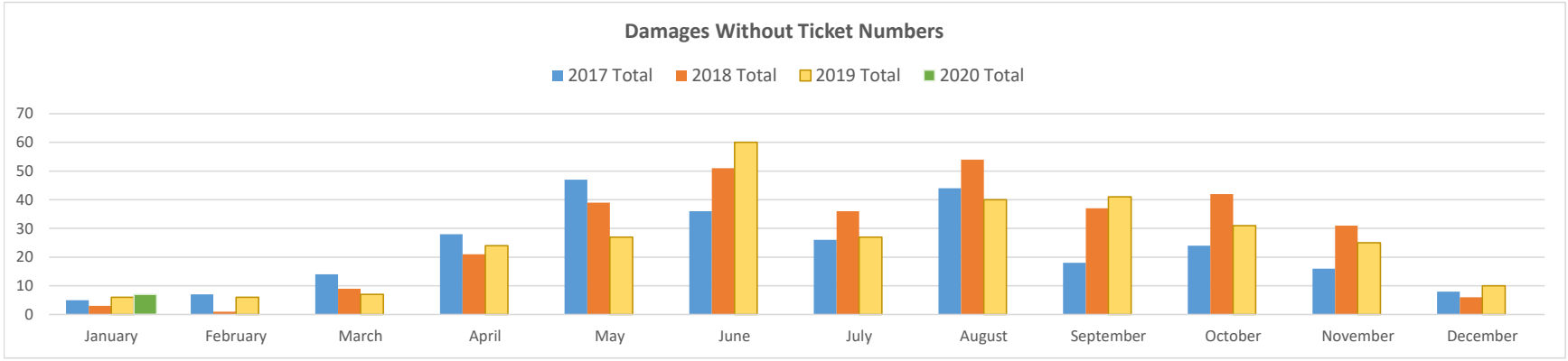
Damages Without Ticket Numbers

Source	January	February	March	April	May	June	July	August	September	October	November	December
Voice	6											
Portal Ticket	1											
Remote	0											
2017 Total	5	7	14	28	47	36	26	44	18	24	16	8
2018 Total	3	1	9	21	39	51	36	54	37	42	31	6
2019 Total	6	6	7	24	27	60	27	40	41	31	25	10
2020 Total	**7**											
Total Monthly Volume	3201											
%	***0.22%***