

**TICKET VOLUME HISTORY**

**South Dakota**

| <b>Incoming Locate Requests</b> |              |              |               |               |               |               |               |               |               |            |            |            |                |
|---------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|------------|------------|------------|----------------|
|                                 | <b>Jan</b>   | <b>Feb</b>   | <b>Mar</b>    | <b>Apr</b>    | <b>May</b>    | <b>Jun</b>    | <b>Jul</b>    | <b>Aug</b>    | <b>Sep</b>    | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> | <b>Total</b>   |
| 2004                            | 1,982        | 2,017        | 7,396         | 17,292        | 15,623        | 16,275        | 14,829        | 14,866        | 13,449        | 13,520     | 10,091     | 5,180      | 132,520        |
| 2005                            | 1,967        | 2,581        | 6,075         | 15,607        | 14,745        | 14,279        | 13,479        | 15,057        | 13,529        | 13,527     | 9,294      | 3,139      | 123,279        |
| 2006                            | 3,535        | 2,958        | 5,483         | 14,881        | 17,573        | 16,007        | 13,519        | 14,438        | 13,022        | 14,066     | 9,350      | 3,873      | 128,705        |
| 2007                            | 2,680        | 1,968        | 7,061         | 13,885        | 17,296        | 14,443        | 13,705        | 13,942        | 12,597        | 12,768     | 9,951      | 2,981      | 123,277        |
| 2008                            | 2,174        | 1,937        | 4,218         | 15,042        | 17,077        | 15,148        | 14,268        | 13,517        | 14,601        | 13,269     | 6,950      | 2,733      | 120,934        |
| 2009                            | 1,686        | 1,787        | 3,495         | 13,293        | 16,347        | 14,568        | 13,400        | 12,384        | 12,368        | 9,499      | 8,907      | 2,605      | 110,339        |
| 2010                            | 1,494        | 1,468        | 5,859         | 14,830        | 13,387        | 13,970        | 12,656        | 11,903        | 13,202        | 12,409     | 8,717      | 2,677      | 112,572        |
| 2011                            | 1,348        | 1,442        | 4,335         | 12,437        | 17,703        | 16,038        | 13,969        | 15,587        | 14,614        | 14,552     | 10,790     | 4,341      | 127,156        |
| 2012                            | 3,322        | 2,776        | 9,689         | 14,513        | 16,611        | 15,512        | 14,413        | 15,245        | 13,155        | 14,431     | 9,925      | 4,113      | 133,705        |
| 2013                            | 2,475        | 2,102        | 4,819         | 9,865         | 19,482        | 17,507        | 17,477        | 17,317        | 16,988        | 16,126     | 10,025     | 2,631      | 136,814        |
| 2014                            | 2,047        | 2,115        | 4,923         | 16,293        | 19,149        | 16,536        | 17,222        | 14,553        | 15,432        | 15,421     | 6,672      | 3,591      | 133,954        |
| 2015                            | 2,604        | 2,955        | 9,900         | 19,553        | 15,694        | 16,331        | 15,062        | 14,752        | 15,115        | 15,139     | 10,112     | 4,883      | 142,100        |
| 2016                            | 2,537        | 4,009        | 11,485        | 16,131        | 18,887        | 17,371        | 16,258        | 17,951        | 15,316        | 14,745     | 10,390     | 3,262      | 148,342        |
| 2017                            | 2,338        | 3,238        | 11,529        | 17,473        | 20,179        | 18,242        | 16,552        | 18,362        | 15,239        | 15,759     | 11,349     | 4,563      | 154,823        |
| 2018                            | 2,908        | 2,183        | 6,162         | 12,546        | 22,469        | 17,713        | 18,211        | 18,707        | 16,045        | 17,836     | 9,737      | 4,183      | 148,700        |
| 2019                            | 2,921        | 2,085        | 5,725         | 15,568        | 20,450        | 21,077        | 21,336        | 20,118        | 19,161        | 18,267     | 10,533     | 4,526      | 161,767        |
| 2020                            | 3,201        | 3,045        | 9,670         | 21,405        | 22,774        | 22,949        | 21,400        | 20,602        | 20,390        | 17,726     | 13,177     | 8,342      | 184,681        |
| 2021                            | 4,202        | 3,168        | 12,068        | 20,795        | 21,555        | 22,236        | 20,131        | 21,212        | 19,440        | 17,699     | 14,734     | 6,707      | 183,947        |
| <b>2022</b>                     | <b>4,078</b> | <b>4,422</b> | <b>10,495</b> | <b>18,594</b> | <b>24,468</b> | <b>22,670</b> | <b>20,027</b> | <b>22,963</b> | <b>19,941</b> |            |            |            | <b>147,658</b> |
| <b>Inc/Prev Yr</b>              | <b>-3%</b>   | <b>15%</b>   | <b>-2%</b>    | <b>-7%</b>    | <b>0%</b>     | <b>1%</b>     | <b>1%</b>     | <b>2%</b>     | <b>2%</b>     |            |            |            |                |
| <b>Inc YTD</b>                  | <b>-124</b>  | <b>1,130</b> | <b>-443</b>   | <b>-2,644</b> | <b>269</b>    | <b>703</b>    | <b>599</b>    | <b>2,350</b>  | <b>2,851</b>  |            |            |            |                |