DISPATCHED TICKET TYPES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
APPOINTMENT	17	28	25										**70**
Appointment Planning	2	7	0										**9**
Appointment Project	2	2	6										**10**
Appointment Routine	13	19	19										**51**
CANCELLATION	176	228	182										**586**
DAMAGE	263	301	260										**824**
Damage w/ Previous Locate Request	221	252	200										**673**
Damage w/out Previous Locate Request	42	49	60										**151**
EMERGENCY	438	471	418										**1,327**
INFORMATIONAL	2	0	0										**2**
MODIFY	177	131	128										**436**
NORMAL	16,653	18,769	16,597										**52,019**
High Profile Notifications	2,813	3,412	3,290										**9,515**
PLANNING	138	209	153										**500**
RESPOT	510	517	382										**1,409**
UPDATE	1,346	1,941	1,351										**4,638**
VERIFICATION	307	368	445										**1,120**
TOTAL	20,027	22,963	19,941	0	0	0	0	0	0	0	0	0	**62,931**

DISPATCHED TICKET TYPES - PERCENTAGES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
APPOINTMENT	0%	0%	0%										**0%**
Appointment Planning	12%	25%	0%										**13%**
Appointment Project	12%	7%	24%										**14%**
Appointment Routine	76%	68%	76%										**73%**
CANCELLATION	1%	1%	1%										**1%**
DAMAGE	1%	1%	1%										**1%**
Damage w/ Previous Locate Request	84%	84%	77%										**82%**
Damage w/out Previous Locate Request	16%	16%	23%										**18%**
EMERGENCY	2%	2%	2%										**2%**
INFORMATIONAL	0%	0%	0%										**0%**
MODIFY	1%	1%	1%										**1%**
ROUTINE	83%	82%	83%										**83%**
High Profile Notifications	17%	18%	20%										**18%**
PLANNING	1%	1%	1%										**1%**
RESPOT	3%	2%	2%										**2%**
UPDATE	7%	8%	7%										**7%**
VERIFICATION	2%	2%	2%										**2%**