

Formstack Submission For: [South Dakota One Call Complaint Form](#)

Submitted at 06/24/21 1:30 PM

Complaint filed on behalf of or by::	Montana Dakota Utilities
Contact Person :	Don Bohle
Phone Number:	(605) 848-2485
Ext::	
Name or Company Name:	Montana Dakota Utilities
Street Address or PO Box:	401 Main St Mobridge, SD 57401
Fax:	
Email:	don.bohle@mdu.com
Date:	Jun 24, 2021
Name of excavator / facility operator::	Anderson Contractors Inc
Phone:	(605) 223-3244
Ext::	
Name or Company Name:	Anderson Contractors Inc
Street Address or PO Box:	PO Box 442 Pierre, SD 57501
Fax::	(605) 223-3244
Email:	business@andersoncontractors.co

Is this party aware of your allegations?:

Yes

The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:

MDU service tech talked to the on site supervisor. the contractor did have the line exposed in 3 places and still put a stake through the straight gas line.

Statutory Violations:

Operation manual for facility operators and excavator

There isn't a statue for being careful but it was the contractors actions of carelessness that damaged the gas line and caused an unsafe condition.

contractor exposed the line in 3 places and put a stake exactly in line with the exposed lines and hit the service line. 2nd hit line in a week by the contractor.

Other information to support your position::

We were getting calls from the State utilities commissioners, PUC pipeline safety directors, news media on why there was so many hits in that week.

the state pipeline safety advised to submit complaint forms

Street Address / location of alleged violation::

500 Pleasant
Pierre, SD

Date of alleged violation::

Jun 08, 2021

Time of alleged violation::

01:09 PM

Describe your allegation::

contractor was careless in excavating while driving a concrete stake.

Do you believe the alleged violation to be intentional?:	No
Why or why not?:	I hope no one want to intentionally have blowing gas
Was a locate requested from SD One Call?:	Yes
Locate ticket #::	2114816874
Start Date on Ticket::	Jul 02, 2021
Start time on ticket::	11:00 AM
Did the excavator wait until the start date / time on the ticket before commencing excavation?:	Yes
If no or not sure, when did excavation begin (date)?:	
If no or not sure, when did excavation begin (time)?:	
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:	No
Explain:	exposed the line and still drove a stake through the popeline
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:	Yes
Were facilities marked?:	Yes
Was the marking complete prior to the start time on the ticket?:	Yes

Did the excavator pre-mark with white paint?:	No
Was the facility marked accurately (within 18 inches)?:	Yes
Did the excavator use reasonable care to maintain locate marks for the life of project?:	Yes
Type of facility involved::	Natural gas service line
Operator of facility (if known)::	Montana Dakota Utilities
Operator address (Street or PO Box)::	401 Main St Mobridge, SD 57401
Operator Phone:	(605) 848-2485
Depth of Cover (If unsure put N/A):	18"
Pressure: (If none, write none):	40 psi
Voltage: (If none, write none):	none
# of cable pairs: (If none, write none):	none
Was the facility damaged?:	Yes
If yes, provide detail and an estimate of damage::	had to repair the service line that had a hole in it. \$500
Were damages on public right of way or private property?:	Public
Was anyone injured as a result of facility damage?:	No
If yes, provide detail::	

Length of hospitalization::

Were there fatalities?:

No

If yes, provide detail::

Was operator service affected? :

Yes

If yes, provide detail (how many customers for how long)::

the customer that was fed from the service line

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:

Yes

If No, why not?:

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:

Yes

If No, why not?:

Was there an escape of any flammable, toxic, or corrosive gas or liquid?:

Yes and 911 was contacted by an Excavator

If Yes, but if 911 was not called, or if you don't know, explain why.:

Please provide a Fire Department or Emergency Services incident report, if available :

Not Available

Attachment:

Attachment Information: File names should not include symbols. Example:(\$, &, *, % .) etc.:

[View File](#)