

Formstack Submission For: [South Dakota One Call Complaint Form](#)

Submitted at 06/24/21 1:03 PM

Complaint filed on behalf of or by::	Montana Dakota Utilities
Contact Person :	Don Bohle
Phone Number:	(605) 848-2485
Ext::	
Name or Company Name:	Montana Dakota Utilities
Street Address or PO Box:	401 Main St Mobridge, SD 57601
Fax:	
Email:	don.bohle@mdu.com
Date:	Jun 24, 2021
Name of excavator / facility operator::	Anderson Contractors Inc
Phone:	(605) 223-3244
Ext::	
Name or Company Name:	Anderson Contractors Inc
Street Address or PO Box:	PO Box 442 Pierre, SD 57501
Fax::	(605) 223-3244
Email:	business@andersoncontractors.co

Is this party aware of your allegations?:

Yes

The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:

MDU field reps talked to the operator Josh & Kevin Anderson on site that they need to dig down and spot the line and not assume the depth.

Statutory Violations:

SD811 operations manual for facility operators and excavators.
VII 3rd paragraph, the depth of UG facilities varies due to conditions therefore excavators are cautioned that facilities may be shallower or deeper than expected page 21
page 38 - 20:25:03:05.03 the excavator shall expose the facility only by use of hand excavation, air cutting, water cutting or vacuum excavation

Other information to support your position::

Street Address / location of alleged violation::

corner of Oneida & Pleasant Pierre, SD

Date of alleged violation::

Jun 01, 2021

Time of alleged violation::

04:11 PM

Describe your allegation::

Contractor didn't expose the Gas line as required by 811 rules

Do you believe the alleged violation to be intentional?:

No

Why or why not?:

they were assuming a depth

Was a locate requested from SD One Call?:

Yes

Locate ticket #::	2114816873
Start Date on Ticket::	Jun 02, 2021
Start time on ticket::	11:00 AM
Did the excavator wait until the start date / time on the ticket before commencing excavation?:	Yes
If no or not sure, when did excavation begin (date)?:	
If no or not sure, when did excavation begin (time)?:	
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:	No
Explain:	locate was accurate and he dug where the marks were without exposing the line
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:	No
Were facilities marked?:	Yes
Was the marking complete prior to the start time on the ticket?:	Yes
Did the excavator pre-mark with white paint?:	No
Was the facility marked accurately (within 18 inches)?:	Yes

Did the excavator use reasonable care to maintain locate marks for the life of project?:	No
Type of facility involved::	Natural gas main
Operator of facility (if known)::	Montana Dakota Utilities
Operator address (Street or PO Box)::	401 Main St Mobridge, SD 57401
Operator Phone:	
Depth of Cover (If unsure put N/A):	18"
Pressure: (If none, write none):	40 psi
Voltage: (If none, write none):	none
# of cable pairs: (If none, write none):	none
Was the facility damaged?:	Yes
If yes, provide detail and an estimate of damage::	hit the 2" gas main \$500
Were damages on public right of way or private property?:	Public
Was anyone injured as a result of facility damage?:	No
If yes, provide detail::	
Length of hospitalization::	
Were there fatalities?:	No

If yes, provide detail::

Was operator service affected? : No

If yes, provide detail (how many customers for how long)::

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?: Yes

If No, why not?:

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?: Yes

If No, why not?:

Was there an escape of any flammable, toxic, or corrosive gas or liquid?: Yes and 911 was contacted by an Excavator

If Yes, but if 911 was not called, or if you don't know, explain why.:

Please provide a Fire Department or Emergency Services incident report, if available : Not Available

Attachment:

Attachment Information: File names should not include symbols. Example:(\$, &, *, %.) etc.: