

Formstack Submission For: [South Dakota One Call Reply Form](#)

Submitted at 07/20/21 7:52 AM

Complaint Docket Number: OC21-010

Reply filed on behalf of (company name): Alliance construction

Contact Person: Thomas Wiseman

Phone Number: (605) 728-2576

Ext:

Name or Company Name: Alliance construction

Street Address or PO Box: PO box 88136
sioux falls, SD 57109

Fax:

Email: tomw@alliance-sf.com

Date: Jul 20, 2021

Were you previously aware of these allegations?: No

Provide detail including whom you spoke with.:

Do you believe the statutes listed (if any) by the complainant were violated?: No

Why or why not?:	This was a miscommunication and there was no damage.
Do you dispute the alleged violation of SD One Call statute or rule occurred?:	No
If yes, what specifically do you dispute?:	
Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?:	No
If yes, please explain.:	
Was a locate requested from SD One Call?:	Yes
Locate ticket #:	2114715842
Start date on ticket:	Jun 29, 2021
Start time on ticket:	03:50 PM
Copy of the locate ticket:	View File
If no, please explain why no locate request was made.:	
Did excavation begin before the start date / time on the ticket?:	No
Was a minimum horizontal clearance of 18 inches maintained between a	Yes

marked facility and mechanical equipment? :	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation? :	No
Were facilities marked? :	Yes
Was the marking complete prior to the start time on the ticket?:	Yes
Was the excavation site pre-marked with white paint?:	No
Was the facility marked accurately (within 18 inches)?:	Yes
Was there reasonable care to maintain locate marks for the life of project?:	Yes
Did the complainant correctly describe the type of facility involved?:	No
Provide details:	The complaint thought we were digging when we were actually filling and adding dirt.
Did the complainant correctly describe the damages that resulted from the alleged violation?:	Yes
Provide details:	The complaint wanted a standby person because we were close to there line. we didn't have that done due to miss communication.

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:	No
File:	
If No, why not?:	there was no damage
Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:	No
If No, why not?:	there was no damage
Was there an escape of any flammable, toxic, or corrosive gas or liquid?:	No
If Yes, but if 911 was not called, or if you don't know, explain why.:	
Did the complainant correctly describe the damages that resulted from the alleged violation?:	No
If no, provide details.:	there was not any damage.
Were damages on public right of way or private property?:	Public
Did complainant correctly describe how operator service was affected?:	No

Provide Details:	There was no damage this they were upset because they did not observe our excavation.
Was anyone injured as a result of facility damage?:	No
If yes, provide details.:	
Length of hospitalization:	
Were there fatalities?:	No
If yes, provide details.:	
Other information regarding injuries or damages:	This was a private policy northwestern has to observe while digging. We did hand dig but we due to miscommunication didn't have a northwestern person observing our dig.
Describe your plans and procedures to ensure compliance with SD One Call statutes and rules.:	I have attached a letter describing the situation. I also take any opportunity I can to learn from any situation. I 100% believe in safety therefore I let personnel go and have implemented a locate protocol for high priority lines within our company. See letter.
Has a complaint been filed against you in the past for SD One Call violations?:	No
If yes, when was it filed?:	
Please provide any additional information to support your position.:	I believe the northwestern personnel were rightly upset with us when we performed work around their line without supervision. We did not attentionally do this. unfortunately we had a gap in communication. However if our operator would of been a little more professional when talking to the northwestern employee they would of not filed a complaint. I was told this by Jason who represents the complaint. Therefore attitudes affected the complaint. But as I stated in the letter we still need to be responsible as a

company to perform Safe work and I believe we should of done better. Therefore I took serious action within our company because I believe no matter the outcome of this complaint the big picture of Alliance construction being safe is my first concern. We work on this very hard within our company. The Bad attitude employee was fired and a working around high priority lines policy in under review and our focus within our company.

Attachment Information:
File names should not include symbols. Example:(\$, &, *, %.) etc.:

[View File](#)