Formstack Submission For: [South Dakota One Call Reply Form](#)

Submitted at 03/17/22 4:05 PM

Complaint Docket Number:	OC22-001
Reply filed on behalf of (company name):	Black Hills Electric Cooperative
Contact Person:	Jesse Sorenson
Phone Number:	(605) 673-4461
Ext:	
Name or Company Name:	Black Hills Electric Cooperative
Street Address or PO Box:	P.O. Box 792 Custer , SD 57730
Fax:	
Email:	jsorenson@bhec.coop
Date:	Mar 17, 2022
Were you previously aware of these allegations?:	Yes
Provide detail including whom you spoke with.:	Matt Asklund called into our office and spoke with Bill Brisk (Operations Manager).
Do you believe the statutes listed (if any) by the complainant were violated?:	Yes

Why or why not?:	Locate was due at 7:00 AM on 3/4/2022 and our contractor did not make it on-site until 8:00 AM on 3/4/2022.
Do you dispute the alleged violation of SD One Call statute or rule occurred?:	No
If yes, what specifically do you dispute?:	
Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?:	No
If yes, please explain.:	
Was a locate requested from SD One Call?:	Yes
Locate ticket #:	2206252121
Start date on ticket:	Mar 04, 2022
Start time on ticket:	07:00 AM
Copy of the locate ticket:	
If no, please explain why no locate request was made.:	
Did excavation begin before the start date / time on the ticket?:	No
Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment? :	N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation? :	N/A
Were facilities marked? :	Yes
Was the marking complete prior to the start time on the ticket?:	No
Was the excavation site pre-marked with white paint?:	Yes
Was the facility marked accurately (within 18 inches)?:	Yes
Was there reasonable care to maintain locate marks for the life of project?:	Yes
Did the complainant correctly describe the type of facility involved?:	Yes
Provide details:	Power was in need of being located.
Did the complainant correctly describe the damages that resulted from the alleged violation?:	No
Provide details:	Claimed that there was a fatality and there were no injuries involved.
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:	Yes

File:	
If No, why not?:	
Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:	Yes
If No, why not?:	
Was there an escape of any flammable, toxic, or corrosive gas or liquid?:	No
If Yes, but if 911 was not called, or if you don't know, explain why.:	
Did the complainant correctly describe the damages that resulted from the alleged violation?:	No
If no, provide details.:	Contractor stated that the crew was standing around waiting for the locate to be complete when the truck with the equipment did not show up until after 8:00 AM.
Were damages on public right of way or private property?:	Private
Did complainant correctly describe how operator service was affected?:	Yes
Provide Details:	The locate was due and our contractor was an hour behind getting there. No damages were done to our facilities.

Was anyone injured as a result of facility damage?:	No
If yes, provide details.:	
Length of hospitalization:	
Were there fatalities?:	No
If yes, provide details.:	
Other information regarding injuries or damages:	No damages or injuries occurred.
Describe your plans and procedures to ensure compliance with SD One Call statutes and rules.:	Black Hills Electric Cooperative has been in compliance with SD One Call for over 70 years with this one and only complaint, it will be our plan to continue to ensure that compliance is completed. BHEC has visited with our contractor about the issue and they have ensured that this will not happen again.
Has a complaint been filed against you in the past for SD One Call violations?:	No
If yes, when was it filed?:	
Please provide any additional information to support your position.:	
Attachment Information: File names should not include symbols. Example:($, &, *, %.) etc.:	