

**Formstack Submission For: [South Dakota One Call Complaint Form](#)**

Submitted at 03/04/22 12:06 PM

<b>Complaint filed on behalf of or by:</b>	Askland Ditching
<b>Contact Person:</b>	Matt Askland
<b>Phone Number:</b>	(605) 209-3306
<b>Ext:</b>	
<b>Name or Company Name:</b>	Matt Askland Askland Ditching
<b>Street Address or PO Box:</b>	Po box 9511 Rapid city , SD 57709
<b>Fax:</b>	
<b>Email:</b>	<a href="mailto:asklandditching@yahoo.com">asklandditching@yahoo.com</a>
<b>Date:</b>	Mar 04, 2022
<b>Name of excavator / facility operator:</b>	Black Hills Electric Coop
<b>Phone:</b>	(605) 673-4461
<b>Ext:</b>	
<b>Name or Company Name:</b>	Black Hills Electric coop
<b>Street Address or PO Box:</b>	25191 cooperative way 25191 cooperative way Custer , SD 57730
<b>Fax:</b>	

**Email:** [bhec@bhec.coop](mailto:bhec@bhec.coop)

**Is this party aware of your allegations?:** Yes

**The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:**

Spoke with bob at bhec they said the locater messed up and never responded. I told them I'm not very happy and hung up. I had a crew of 4 guys standing around for 2 hours. March 4th 2022  
7:45 am

**Statutory Violations:** 49-7A-9. Failure to provide timely location markings--Inadequate markings--Liability.

**Other information to support your position:**

I arrived at my job site at 7am with a 4 man crew ready to complete a full days work before snowstorm. We arrived and found the locater for bhec failed to arrive and mark before the start time on emergency ticket. My crew was delayed 2 hours.

**Street Address / location of alleged violation:** 8007 Katrina ct  
Rapid city , SD

**Date of alleged violation:** Mar 04, 2022

**Time of alleged violation:** 07:00 AM

**Describe your allegation:**

We arrived to find no power marks for this ticket. There was a few power marks in road as seen in pictures but none on both right of ways of the road. The whole cal de sac was to be marked and they failed. Even had white flags in work area as seen in pictures. The power marks you can see in pictures were from another ticket half a year prior.

**Do you believe the alleged violation to be intentional?:** No

**Why or why not?:**

I don't believe it was intentional but it could of been dangerous because we are working with a bad water leak. My crew was able to notice the problem

**Was a locate requested from SD One Call?:**

Yes

**Locate ticket #:**

2206252121

**Start Date on Ticket:**

Mar 04, 2022

**Start time on ticket:**

07:00 AM

**Did the excavator wait until the start date / time on the ticket before commencing excavation?:**

Yes

**If no or not sure, when did excavation begin (date)?:**

**If no or not sure, when did excavation begin (time)?:**

**Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:**

Yes

**Explain:**

**Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:**

Yes

**Were facilities marked?:**

No

**Was the marking complete prior to the start time on the ticket?:**

No

<b>Did the excavator pre-mark with white paint?:</b>	Yes
<b>Was the facility marked accurately (within 18 inches)?:</b>	No
<b>Did the excavator use reasonable care to maintain locate marks for the life of project?:</b>	Yes
<b>Type of facility involved:</b>	Power
<b>Operator of facility (if known):</b>	Black hills Electric coop
<b>Operator address (Street or PO Box):</b>	25191 cooperative way Custer, SD 57730
<b>Operator Phone:</b>	(605) 673-4461
<b>Depth of Cover (If unsure put N/A):</b>	Na
<b>Pressure (If none, write none):</b>	None
<b>Voltage (If none, write none):</b>	Na
<b># of cable pairs (If none, write none):</b>	2
<b>Was the facility damaged?:</b>	No
<b>If yes, provide detail and an estimate of damage.:</b>	
<b>Were damages on public right of way or private property?:</b>	N/A
<b>Was anyone injured as a result of facility damage?:</b>	N/A

**If yes, provide detail.:**

**Length of hospitalization:**

**Were there fatalities?:** Yes

**If yes, provide detail.:** Power was not marked

**Was operator service affected? :** No

**If yes, provide detail (how many customers for how long).:**

**Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:** Yes

**If No, why not?:**

**Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:** Yes

**If No, why not?:**

**Was there an escape of any flammable, toxic, or corrosive gas or liquid?:** No

**If Yes, but if 911 was not called, or if you don't know, explain why.:**

**Please provide a Fire Department or Emergency Services incident report, if available :** Not Available

**Attachment:**

**Attachment Information:** File names should not include symbols. Example: ( \$, &, \*, %, ) etc.:

[View File](#)