

Formstack Submission For: [South Dakota One Call Complaint Form](#)

Submitted at 05/05/22 5:07 PM

Complaint filed on behalf of or by:

NORTHWESTERN ENERGY

Contact Person:

CHAD EGEBERG

Phone Number:

(605) 353-7506

Ext:

Name or Company Name:

NORTHWESTERN ENERGY

Street Address or PO Box:

1232
22ND AVE S
BROOKINGS, SD 57006

Fax:

Email:

chad.egeberg@northwestern.com

Date:

May 05, 2022

Name of excavator / facility operator:

HALME INC.

Phone:

(605) 785-2323

Ext:

Name or Company Name:

HALME INC.

Street Address or PO Box:

45335 SD HWY 28
LAKE NORDEN, SD 57248

Fax:	(605) 785-2324
Email:	jonathan@halme-inc.com
Is this party aware of your allegations?:	No
The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:	Our Madison District Superintendent stopped by to do a spot check on the construction as they were crossing out gas main. He noticed that they hit and broke our tracer wire and that they repaired the wire without our knowledge and were trying to hide the damage. Not sure who specifically he talked to on the crew.
Statutory Violations:	497A12
Other information to support your position:	Contractor hit tracer wire and did not report hit to 811 or to Northwestern Energy. They tried to repair the hit on their own and hide the damage.
Street Address / location of alleged violation:	23425 456TH AVE MADISON, SD
Date of alleged violation:	May 04, 2022
Time of alleged violation:	08:20 AM
Describe your allegation:	As Halme Inc bored in the sewer line they hit and broke the tracer wire that runs along with our gas main enabling us to locate the pipe. Than in itself I don't believe was intentional and happens. If they would have let us know we would have repaired the damage at no charge.
Do you believe the alleged violation to be intentional?:	No

Why or why not?:	I don't believe the hit was intentional but they intentionally repaired the damage and were in the process of trying to bury their repair to hide the hit when our employee showed up on site. The repair splice is something that we would not use we would have soldered the wire together and used tape to seal the damage so that it wouldn't corrode in the future.
Was a locate requested from SD One Call?:	Yes
Locate ticket #:	211678324
Start Date on Ticket:	Apr 28, 2022
Start time on ticket:	09:45 PM
Did the excavator wait until the start date / time on the ticket before commencing excavation?:	Yes
If no or not sure, when did excavation begin (date)?:	
If no or not sure, when did excavation begin (time)?:	
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:	N/A
Explain:	
Were buried facilities exposed by hand or non-	N/A

invasive equipment prior to excavation?:	
Were facilities marked?:	Yes
Was the marking complete prior to the start time on the ticket?:	Yes
Did the excavator pre-mark with white paint?:	N/A
Was the facility marked accurately (within 18 inches)?:	Yes
Did the excavator use reasonable care to maintain locate marks for the life of project?:	Yes
Type of facility involved:	Natural Gas Main
Operator of facility (if known):	NorthWestern Energy
Operator address (Street or PO Box):	1232 22nd Ave. S. Brookings, SD 57006
Operator Phone:	(605) 353-7506
Depth of Cover (If unsure put N/A):	3 feet
Pressure (If none, write none):	50 psi
Voltage (If none, write none):	none

# of cable pairs (If none, write none):	none
Was the facility damaged?:	Yes
If yes, provide detail and an estimate of damage.:	Tracer wire was broken. Minimal cost to the damage \$25 for labor but not being able to locate gas main is a significant safety issue.
Were damages on public right of way or private property?:	Public
Was anyone injured as a result of facility damage?:	No
If yes, provide detail.:	
Length of hospitalization:	
Were there fatalities?:	No
If yes, provide detail.:	
Was operator service affected? :	No
If yes, provide detail (how many customers for how long).:	
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:	No
If No, why not?:	Halme Inc did not call 811 to report the hit. I am filing complaint for failure to report and for trying to hide damage.

<p>Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:</p>	<p>No</p>
<p>If No, why not?:</p>	<p>Halme Inc. tried to repair and hide the damage rather than report the incident, our employee happened upon the work site and noticed the damage before they could bury the wire.</p>
<p>Was there an escape of any flammable, toxic, or corrosive gas or liquid?:</p>	<p>No</p>
<p>If Yes, but if 911 was not called, or if you don't know, explain why.:</p>	
<p>Please provide a Fire Department or Emergency Services incident report, if available :</p>	<p>Not Available</p>
<p>Attachment:</p>	
<p>Attachment Information: File names should not include symbols. Example:(\$, &, *, %,) etc.:</p>	<p>View File</p>