

Formstack Submission For: [South Dakota One Call Complaint Form](#)

Submitted at 06/22/22 12:07 PM

Complaint filed on behalf of or by:	City of Crooks
Contact Person:	Ginny Beck
Phone Number:	(605) 359-2371
Ext:	
Name or Company Name:	City of Crooks
Street Address or PO Box:	701 South West Ave PO Box 785 Crooks, SD 57020
Fax:	(605) 543-5438
Email:	gbeck@crookssd.org
Date:	Jun 22, 2022
Name of excavator / facility operator:	Ground Water Landscape and Irrigation
Phone:	(605) 595-8098
Ext:	
Name or Company Name:	Ground Water Landscape and Irrigation
Street Address or PO Box:	927 E 8th St Suite 01 Sioux Falls, SD 57103

Fax:

Email:

info@groundwaterinc.com

Is this party aware of your allegations?:

No

The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:

Cannot get in touch with them inf

Statutory Violations:

49-7A

Other information to support your position:

This excavator was to replace trees that were part of a water/sewer project in 2019. They were to replace dead trees. There were multiple locations on the north end of Crooks where this was to be done. 500 and 505 Superior Ave, 716 and 714 Executive, and 410 and 416 Regal Circle. Gas mains and/or service lines were in close proximity of where this took place. No locates were called in.

Street Address / location of alleged violation:

500 505 Superior, 716 724 Executive Ave
410 and 416 Regal Cr
Crooks, SD

Date of alleged violation:

Jun 20, 2022

Time of alleged violation:

09:00 AM

Describe your allegation:

Multiple trees were replaced in multiple boulevards in Crooks. No locates were called in.

Do you believe the alleged violation to be intentional?:	Yes
Why or why not?:	This company in the business of digging. Just because they are replacing a dead tree does not excuse them for not calling in locates. Especially since gas lines were in close proximity
Was a locate requested from SD One Call?:	No
Locate ticket #:	
Start Date on Ticket:	
Start time on ticket:	
Did the excavator wait until the start date / time on the ticket before commencing excavation?:	No
If no or not sure, when did excavation begin (date)?:	Jun 20, 2022
If no or not sure, when did excavation begin (time)?:	09:00 AM
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:	N/A
Explain:	There was no "marked facility" as they didn't call in for locates.
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:	N/A

Were facilities marked?:	No
Was the marking complete prior to the start time on the ticket?:	N/A
Did the excavator pre-mark with white paint?:	N/A
Was the facility marked accurately (within 18 inches)?:	No
Did the excavator use reasonable care to maintain locate marks for the life of project?:	N/A
Type of facility involved:	natural gas
Operator of facility (if known):	Crooks Municipal Utilities
Operator address (Street or PO Box):	p o box 785 Crooks 57020
Operator Phone:	(605) 543-5238
Depth of Cover (If unsure put N/A):	N/A
Pressure (If none, write none):	50 psi
Voltage (If none, write none):	none
# of cable pairs (If none, write none):	none
Was the facility damaged?:	No
If yes, provide detail and an estimate of damage.:	

Were damages on public right of way or private property?: N/A

Was anyone injured as a result of facility damage?: No

If yes, provide detail.:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail.:

Was operator service affected? : No

If yes, provide detail (how many customers for how long).:

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?: No

If No, why not?: A City staff member noticed late Tuesday afternoon(June 21) that the new trees had been planted.

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?: Yes

If No, why not?:

Was there an escape of any flammable, toxic, or corrosive gas or liquid?: No

If Yes, but if 911 was not called, or if you don't know, explain why.:

Please provide a Fire Department or Emergency Services incident report, if available :

Not Available

Attachment:

Attachment Information: File names should not include symbols. Example:(\$, &, *, %) etc. If submitting multiple files, please zip all files into one folder.:

[View File](#)