

Formstack Submission For: [South Dakota One Call Complaint Form](#)

Submitted at 06/30/22 11:46 AM

Complaint filed on behalf of or by:	City of Crooks
Contact Person:	Ginny Beck
Phone Number:	(605) 543-5238
Ext:	
Name or Company Name:	City of Crooks
Street Address or PO Box:	701 South West Ave 701 South West Ave Crooks, SD 57020
Fax:	(605) 543-6438
Email:	gbeck@crookssd.org
Date:	Jun 30, 2022
Name of excavator / facility operator:	Ramstad Construction
Phone:	(605) 446-3708
Ext:	
Name or Company Name:	Ramstad Construction
Street Address or PO Box:	46621 248th St Colton, SD 57018
Fax:	

Email: ramstadconst@siouxvalley.net

Is this party aware of your allegations?: Yes

The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:

Utility tech, Jason Penning, responded to a hit gas line call. In visiting with excavator it was discussed that no ticket had been called in. This was approximately at 2:30pm on June 29th 2022

Statutory Violations: 49-7A

Other information to support your position:

Gas service line hit going to 708 S W Avenue Crooks.
Excavator doing work in the right of way. NO ticket called in previously.

Street Address / location of alleged violation: 708 South West Ave
Crooks, SD

Date of alleged violation: Jun 29, 2022

Time of alleged violation: 02:30 PM

Describe your allegation:

2218028379 6/29/22 damage ticket called in by excavator indicating that no previous ticket had been called in

Do you believe the alleged violation to be intentional?: No

Why or why not?:

This excavator is well respected and does good work. Must have just been an oversight not to call in a ticket

Was a locate requested from SD One Call?:	No
Locate ticket #:	
Start Date on Ticket:	
Start time on ticket:	
Did the excavator wait until the start date / time on the ticket before commencing excavation?:	No
If no or not sure, when did excavation begin (date)?:	Jun 29, 2022
If no or not sure, when did excavation begin (time)?:	02:00 PM
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:	N/A
Explain:	NO TICKET WAS CALLED IN. A damage ticket was called in after the hi 2218028379
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:	No
Were facilities marked?:	No
Was the marking complete prior to the start time on the ticket?:	N/A
Did the excavator pre-mark with white paint?:	N/A

Was the facility marked accurately (within 18 inches)?:	N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?:	N/A
Type of facility involved:	natural gas
Operator of facility (if known):	City of Crooks
Operator address (Street or PO Box):	p o box 785 Crooks, SD 57020
Operator Phone:	(605) 543-5238
Depth of Cover (If unsure put N/A):	N?A
Pressure (If none, write none):	50psi
Voltage (If none, write none):	none
# of cable pairs (If none, write none):	none
Was the facility damaged?:	Yes
If yes, provide detail and an estimate of damage.:	Gas line hit by excavator bucket. It was an 1/2 inch line. Repairs in excess of \$600 by Q3 Contracting
Were damages on public right of way or private property?:	Public
Was anyone injured as a result of facility damage?:	No
If yes, provide detail.:	

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail.:

Was operator service affected? : Yes

If yes, provide detail (how many customers for how long).: One service

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?: Yes

If No, why not?:

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?: Yes

If No, why not?:

Was there an escape of any flammable, toxic, or corrosive gas or liquid?: Yes and 911 was not called

If Yes, but if 911 was not called, or if you don't know, explain why.: Contractor pinch off with vice grips. Pipe was pinched off prior to city staff arriving

Please provide a Fire Department or Emergency Services incident report, if available : Not Available

Attachment:

Attachment Information: File names should not include symbols. Example:(\$, &, *, %.) etc. If

submitting multiple files, please zip
all files into one folder.: