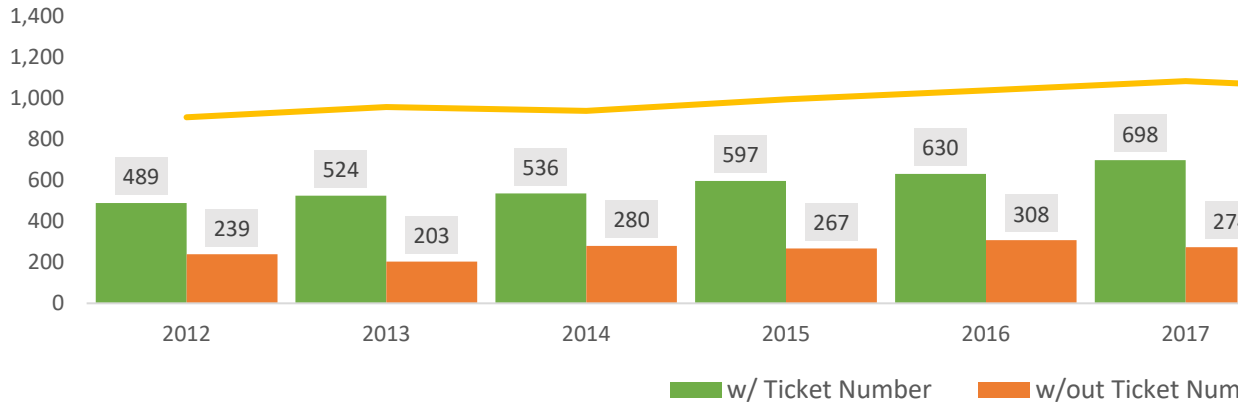


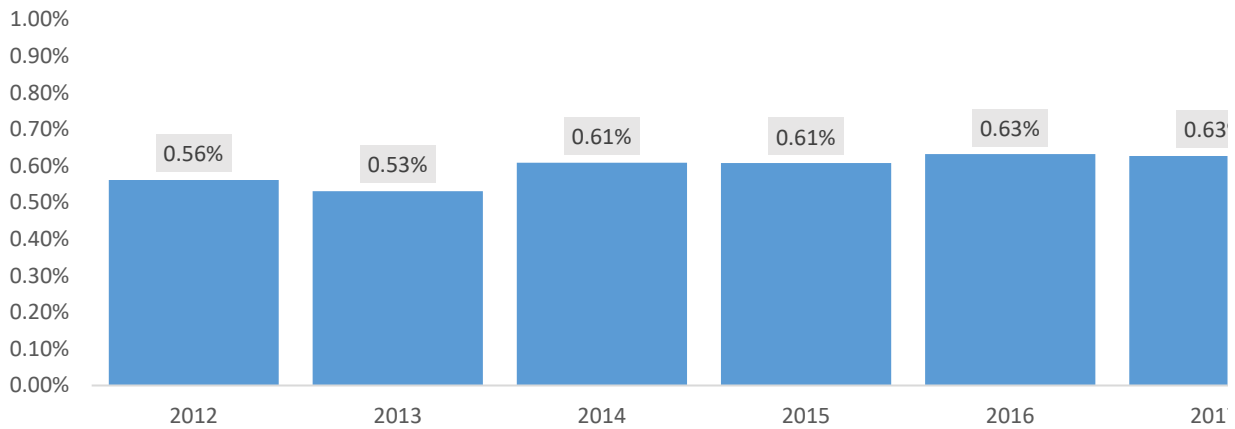
Year-to-Year Comparison

Source	2012	2013	2014	2015	2016	2017
w/ Ticket Number	489	524	536	597	630	698
w/out Ticket Number	239	203	280	267	308	274
Total Damages	728	727	816	864	938	972
Total Volume	129,592	136,736	133,957	142,100	148,342	154,823
%	0.56%	0.53%	0.61%	0.61%	0.63%	0.63%

Damages w/ Ticket Number vs w/out



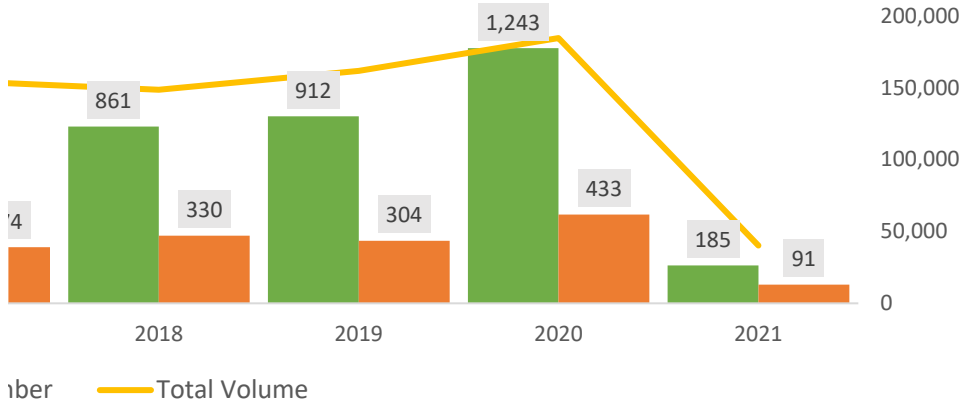
Year-to-Year Total Damages



on

	2018	2019	2020	2021
	861	912	1,243	185
	330	304	433	91
	1,191	1,216	1,676	276
	148,700	161,767	184,681	40,233
	0.80%	0.75%	0.91%	0.69%

Ticket Number



as a %

