

<b>Complaint filed on behalf of or by:</b>	Montana Dakota Utilities Co.
<b>Contact Person:</b>	Marcus Christensen
<b>Phone</b>	(605) 355-3035
<b>Name or Company Name</b>	Montana Dakota Utilities Co.
<b>Street Address or PO Box</b>	PO Box 1060 Rapid City, South Dakota 57709 United States
<b>Email</b>	<a href="mailto:marcus.christensen@mdu.com">marcus.christensen@mdu.com</a>
<b>Date</b>	Oct 29, 2019
<b>Name of excavator / facility operator:</b>	Maruice Elk
<b>Phone</b>	(605) 222-6326
<b>Name or Company Name</b>	Century Sitework
<b>Street Address or PO Box</b>	2000 Deadwood Ave Rapid City, South Dakota 57701 United States
<b>Is this party aware of your allegations?</b>	No

**ALL SPECIFIC STATUTES AND ADMINISTRATIVE RULES MUST BE STATED:**

49-7A-8....Excavators shall maintain a minimum horizontal clearance of eighteen inches between a marked underground facility and the cutting edge of any mechanical equipment. If excavation is required within eighteen inches, horizontally, the excavator shall expose the facility with hand tools or noninvasive methods approved pursuant to rule and shall protect and support the facility prior to further excavation with mechanical equipment.

49-7A-5. Notification of proposed excavation. No excavator may begin any excavation without first notifying the one-call notification center of the proposed excavation. The excavator shall give notice by telephone or by other methods approved by the board pursuant to rules promulgated pursuant to chapter 1-26 to the one-call notification center at least forty-eight hours prior to the commencement of the excavation, excluding Saturdays, Sundays, and legal holidays of the state. The board may promulgate rules to reduce the forty-eight-hour interval for emergency or subsequent inquiries to the original locate request and may lengthen the forty-eight-hour interval for nonexcavation requests.

<b>Street Address / location of alleged violation:</b>	2000 Deadwood Ave
<b>City</b>	Rapid City
<b>State</b>	SD
<b>Date of alleged violation:</b>	Oct 24, 2019
<b>Time of alleged violation:</b>	12:15 PM
<b>Describe your allegation:</b>	Contractor was digging a trench to install new sewer lines. While digging the trench the cut the service line in half. Gas was not blowing because of EFV. Contractor did not have a valid locate ticket. 811 was called and 911 was not.
<b>Do you believe the alleged violation to be intentional?</b>	No

<b>Was a locate requested from SD One Call?</b>	No
<b>Did the excavator wait until the start date / time on the ticket before commencing excavation?</b>	No
<b>Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?</b>	No
<b>Explain</b> They hit the gas line with the excavator.	
<b>Were buried facilities exposed by hand or non-invasive equipment prior to excavation?</b>	NA
<b>Were facilities marked?</b>	NA
<b>Was the marking complete prior to the start time on the ticket?</b>	NA
<b>Did the excavator pre-mark with white paint?</b>	NA
<b>Was the facility marked accurately (within 18 inches)?</b>	NA
<b>Did the excavator use reasonable care to maintain locate marks for the life of project?</b>	NA
<b>Type of facility involved:</b>	3/4" Plastic Natural Gas Line
<b>Operator of facility (if known):</b>	Montana Dakota Utilities Co.
<b>Operator address (Street or PO Box):</b>	PO Box 1060 Rapid City, South Dakota 57709 United States
<b>Operator Phone</b>	(605) 355-3035
<b>Depth of Cover (If unsure put N/A)</b>	~24"
<b>Pressure: (If none, write none)</b>	150 psig
<b>Voltage: (If none, write none)</b>	none
<b># of cable pairs: (If none, write none)</b>	none
<b>Was the facility damaged?</b>	Yes
<b>If yes, provide detail and an estimate of damage:</b> 3/4" (P) Service Line. \$300	
<b>Were damages on public right of way or private property?</b>	Private
<b>Was anyone injured as a result of facility damage?</b>	No
<b>Were there fatalities?</b>	No

**Was operator service affected?** Yes

**If yes, provide detail (how many customers for how long):**

Customer was with out gas for 1.5 h

**Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?** Yes

**Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?** Yes

**Was there an escape of any flammable, toxic, or corrosive gas or liquid?** No

**Please provide a Fire Department or Emergency Services incident report, if available** Not Available

**Attachment Information**

File names should not include symbols. Example:( \$, &, \*, %, . ) etc.